

# Student Email Address Survey

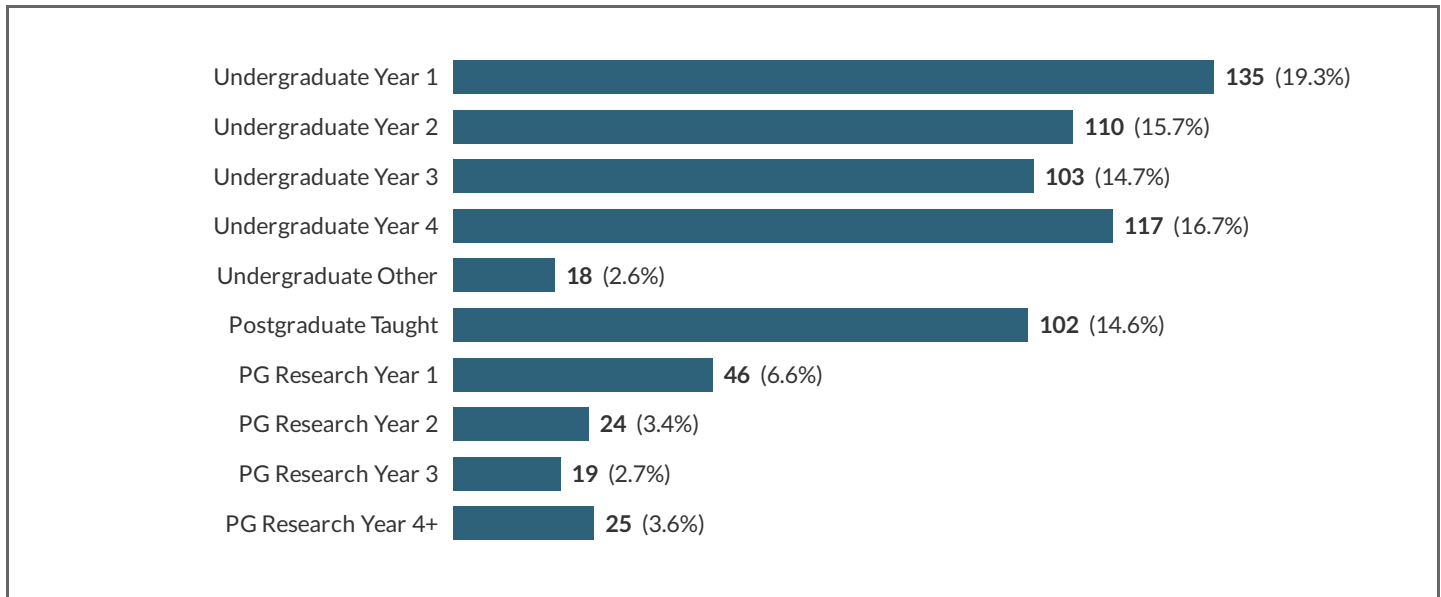
Showing 699 of 699 responses

Showing **all** responses

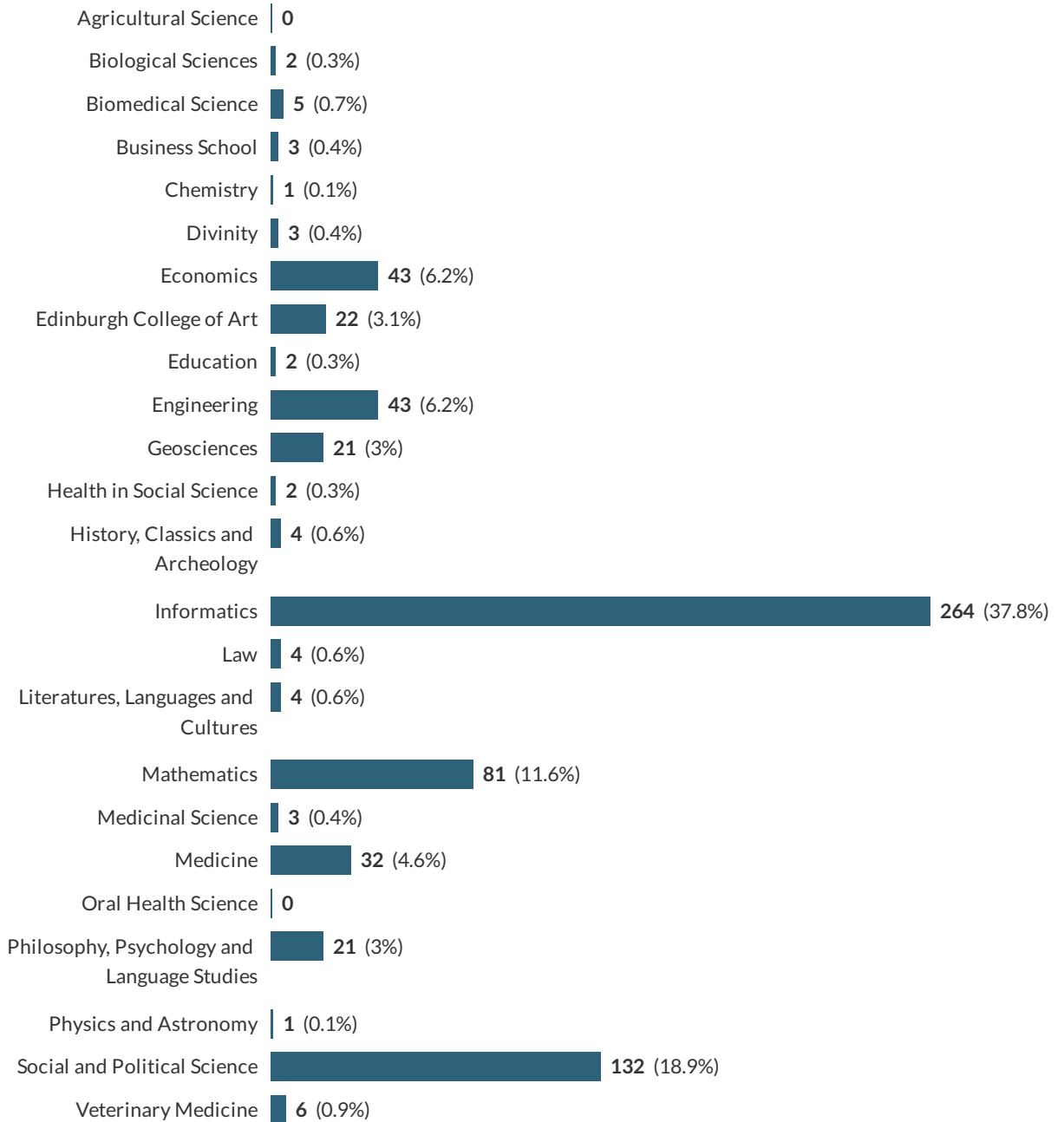
Hiding questions **29 & 30**

Response rate: 699%

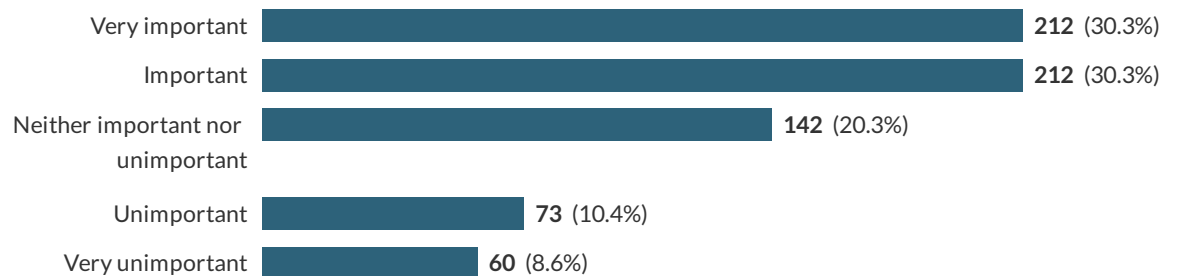
## 1 Which year of study are you in?



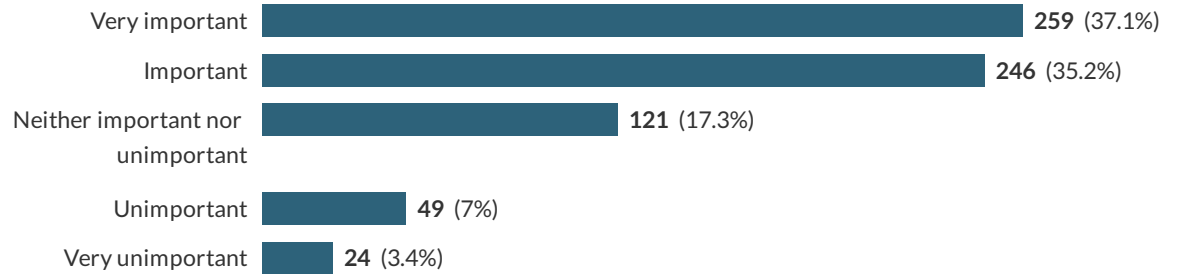
## 2 In which school do you study?



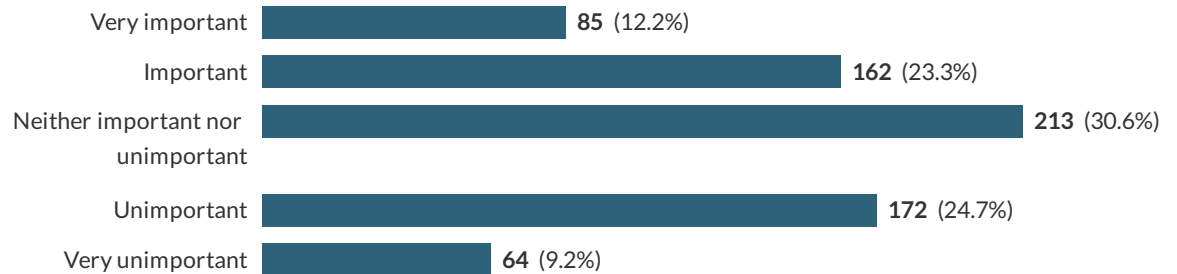
**3** How important is it to you to have an email address based on your name rather than your matriculation number?



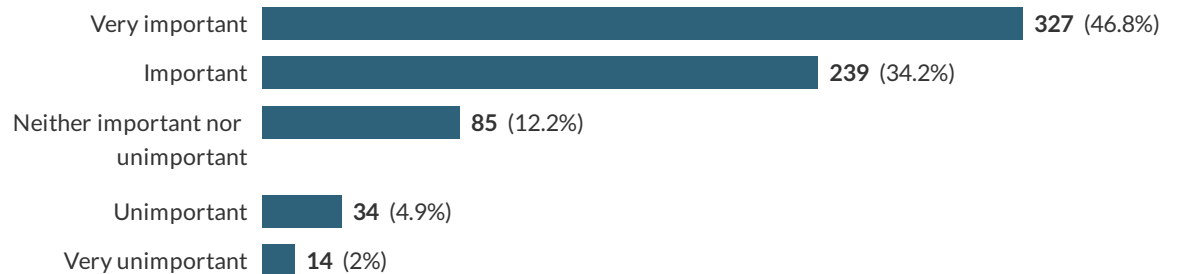
4 How important is it to you to have an @ed.ac.uk email address rather than @sms.ed.ac.uk?



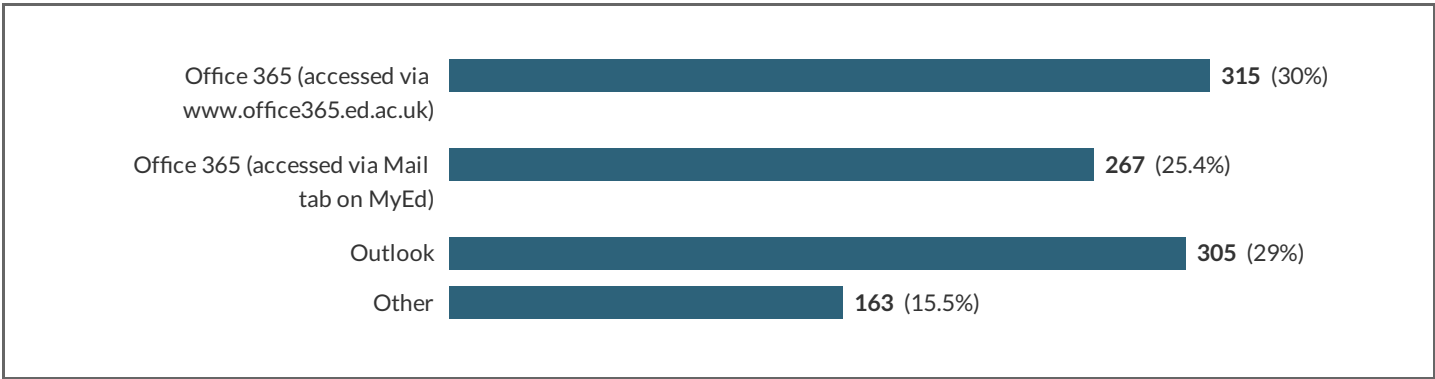
5 How important is it to you to have the option to change your email address during your studies?



6 How important is it to you to have an email address for life?



7 Which platform do you use to access your email? Please select all that apply.



**7.a** If you selected Other, please specify:

Showing all 163 responses	
MacOS Mail & iOS Mail	348720-348711-32696135
gmail	348720-348711-32696198
Apple mail	348720-348711-32696191
Gmail	348720-348711-32696321
thunderbird mail client on linux	348720-348711-32696107
http://staffmail.ed.ac.uk/	348720-348711-32696277
yahoo mail/apple mail	348720-348711-32696238
Mail application on Mac	348720-348711-32696311
Mail app from Mac OS and iOS	348720-348711-32696161
Thunderbird.	348720-348711-32696408
Apple Mail	348720-348711-32696206
thunderbird	348720-348711-32696158
Email clients on mobile and computer, incl iOS Mail, Mac Mail, Thunderbird	348720-348711-32696248
Forward to a primary email address (@gmail.com)	348720-348711-32696494
dynamic mail from my ed	348720-348711-32696604
Mail mac application	348720-348711-32696538
I use the Mail app on my macbook, and sync it to my inbox on my iphone	348720-348711-32696753
Gmail brah	348720-348711-32696806
GMail on Android	348720-348711-32696219
Gmail Android app setup with Exchange Office 365 server	348720-348711-32696645
Gmail	348720-348711-32696799
Mac OS Mail, Gmail	348720-348711-32696798
Evolution mail client for GNOME desktop	348720-348711-32696942

Evolution mail client for GNOME desktop	348720-348711-32697072
staffmail thunderbird	348720-348711-32697029
Mail.app (macOS and iOS)	348720-348711-32697153
Thunderbird on my laptop, Outlook App on my phone	348720-348711-32696860
GMail	348720-348711-32697002
Windows Mail	348720-348711-32696545
Auto-forwarded to gmail	348720-348711-32697408
Apple Mail	348720-348711-32697394
Forward all my emails to my gmail account.	348720-348711-32696197
Thunderbird email client	348720-348711-32697494
Astroid + mbsync + msmtpl (IMAP & SMTP)	348720-348711-32697697
Mail App on Mac and iPhone	348720-348711-32697767
IMAP client (Thunderbird)	348720-348711-32697819
Gmail	348720-348711-32697637
Apple Mail	348720-348711-32697785
I use Gmail as an smtp client.	348720-348711-32696643
Mac Mail	348720-348711-32698235
Edison Mail	348720-348711-32697423
Mobile applications	348720-348711-32698450
Thunderbird/ Android phone	348720-348711-32698241
Thunderbird	348720-348711-32698575
Via IMAP/SMTP	348720-348711-32698726
forwarding: evolution, iOS email	348720-348711-32698590
Forward to my gmail address	348720-348711-32698813
Syncs to gmail	348720-348711-32698933
Mail.app on macOS	348720-348711-32696881
I redirect all my emails to my private gmail account. When necessary I access <a href="http://www.office365.ed.ac.uk">www.office365.ed.ac.uk</a> .	348720-348711-32698196
iOS mail client	348720-348711-32699026
personal gmail account linked with IMAP	348720-348711-32699036
Forwarded to GMail	348720-348711-32698819
Apple Mail	348720-348711-32700159
iOS integrated "Mail" app	348720-348711-32701279
Through my personal email.	348720-348711-32701792

joined with my personal gmail account	348720-348711-32702289
Mail app on apple devices	348720-348711-32703642
macOS and iOS Mail	348720-348711-32703140
Apple Mail on MacOS	348720-348711-32703998
Thunderbird	348720-348711-32704146
Apple Mail	348720-348711-32704244
gmail	348720-348711-32696290
Android Email	348720-348711-32705022
Forward my emails to my personal account	348720-348711-32704906
Forward messages to my main email address which I access through the mail app on my iPhone	348720-348711-32704932
Google Inbox and Gmail	348720-348711-32705157
GMail (linked the university email to it)	348720-348711-32704532
Thunderbird	348720-348711-32705795
I've added the account to the Mail app on my Mac and my iOS devices.	348720-348711-32706006
staffmail	348720-348711-32705028
Android Gmail app	348720-348711-32705278
"the old webmail" and emacs	348720-348711-32708259
Apple Mail	348720-348711-32696269
Classic Staffmail	348720-348711-32696700
Mozilla Thunderbird email client (on laptop) K9 Mail email client (on mobile)	348720-348711-32709367
Apple Mail (Mac); Apple Mail (iPhone)	348720-348711-32710882
Gmail	348720-348711-32710626
Forward mail to email	348720-348711-32713555
Android, iOS, Mutt client	348720-348711-32714356
Gmail: I use SMTP as well as POP3	348720-348711-32712534
Mail for Windows 10	348720-348711-32714227
thunderbird, icedove	348720-348711-32717265
Redirected to gmail	348720-348711-32718880
iPhone Mailbox	348720-348711-32720063
Forward emails to my main inbox	348720-348711-32720363
App gmail	348720-348711-32726357
Thunderbird	348720-348711-32728700

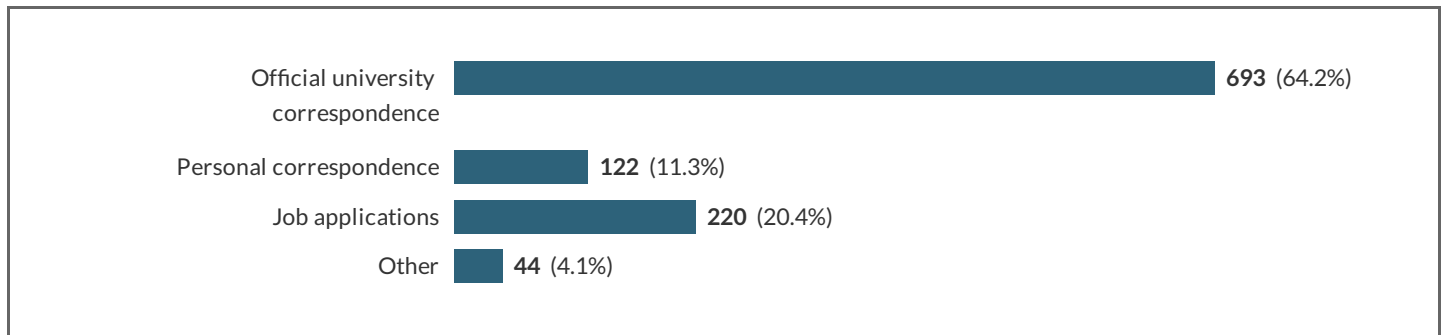
Thunderbird	348720-348711-32728707
Pop/IMAP forwarding with Gmail	348720-348711-32730538
Fwd university to other mail	348720-348711-32731671
Gmail app on phone	348720-348711-32733598
Gmail on Android	348720-348711-32733509
iOS/OSX Mail App	348720-348711-32736698
Mail on iOS mobile	348720-348711-32735052
Linked account with google mail, iphone/tablet use.	348720-348711-32743216
I forward my emails to my Gmail account	348720-348711-32742645
Android Outlook App	348720-348711-32743973
I use the university webmail: www.staffmail.ed.ac.uk	348720-348711-32748428
I have all my e-mails forwarded to my gmail account and replies from this, as the student account is temporarily and my gmail account is more permanent.	348720-348711-32748876
Mail app on iOS/macOS	348720-348711-32756335
gmail app	348720-348711-32758049
Email app on Android phone	348720-348711-32758601
Mac Mail	348720-348711-32760053
Mail application on iMac and iPhone	348720-348711-32763347
Mobile app for I-phone	348720-348711-32764485
I forward all my mail to my primary email account, and use that to reply to people.	348720-348711-32764210
Added to my mail server through Apple	348720-348711-32765457
emails are forwarded to my gmail account)	348720-348711-32767520
Gmail configured to access Office365 email	348720-348711-32768048
Mail application on my Kindle Fire, and other mail applications on assorted phones over the years.	348720-348711-32769045
Mobile access via iPhone Mail app	348720-348711-32770093
Gmail	348720-348711-32770641
mail on my laptop (mac)	348720-348711-32776341
I use the like from myed which for informatics has not been updated yet to office 365.	348720-348711-32788020
forward to other email addresses	348720-348711-32798160
Forward all email to main email account @ Inbox by Gmail	348720-348711-32706563
Mac mail	348720-348711-32817361
Thunderbird	348720-348711-32828413
Mailbox on Smartphone	348720-348711-32828507

Email client.	348720-348711-32838051
Set up forwarding to personal email account, access through Gmail	348720-348711-32846930
Google Mail	348720-348711-32869505
Mail app on IOS	348720-348711-32905681
I set my Office 365 email to forward all mail to my Gmail account, which I use from the Gmail Android App	348720-348711-32906759
gmail	348720-348711-32909692
Windows Mail	348720-348711-32915944
automatic forward to gmail adress	348720-348711-32916259
My phone's email app	348720-348711-32916258
iOS and OSX	348720-348711-32916679
Default Windows Mail App	348720-348711-32916552
I have my email favourited on my browser	348720-348711-32916798
iOS mail	348720-348711-32916995
I have my emails linked to the mail app on my iPhone	348720-348711-32917236
Mail app on iPhone	348720-348711-32917946
I forward it to Gmail. However, a name based system would mean that I would access it through office365	348720-348711-32919441
Mozilla Thunderbird	348720-348711-32919663
Outlook accessed through phone mail	348720-348711-32919477
Through Gmail on Android.	348720-348711-32920219
I have my emails forwarded to my hotmail email address.	348720-348711-32920164
I forward it all to my personal email	348720-348711-32921509
I use my Mac e-mail which is somehow connected to the Office server, and so I get all e-mails to there.	348720-348711-32921813
gmail	348720-348711-32923034
Opera Mail	348720-348711-32923765
Thunderbird	348720-348711-32923702
Mail programme on computer/phone	348720-348711-32924433
uni emails are sent to my gmail account	348720-348711-32924596
Outlook mobile app	348720-348711-32924636
Email/Outlook app on tablet.	348720-348711-32928163
Apple Mail app	348720-348711-32929247
Thunderbird	348720-348711-32936677



mail forwarding to my other email address	348720-348711-32959384
Emails forwarded to Gmail.	348720-348711-32964680
Forwarded to Mac Mail & Gmail	348720-348711-32968040
Outlook for android on my phone	348720-348711-32974237
I forward my university emails to a personal email address	348720-348711-33000116
"Mail" app on iPhone and Mac	348720-348711-33007919
Forwarded all email to Gmail.	348720-348711-33019265
Thunderbird, android app	348720-348711-33028201
Apple Mail	348720-348711-33037914
Apple Mail	348720-348711-33042313
I have the Outlook account added to the Mail app on my smartphone. I use it very often.	348720-348711-33042621
Mail app on Mac OS	348720-348711-33049662
Mail forwarding on Gmail	348720-348711-33064889
I used to re-direct to Gmail; now I re-direct to my institute e-mail (managed through Outlook).	348720-348711-33075838

8 For which kind of correspondence do you use your university email address? Please select all that apply.



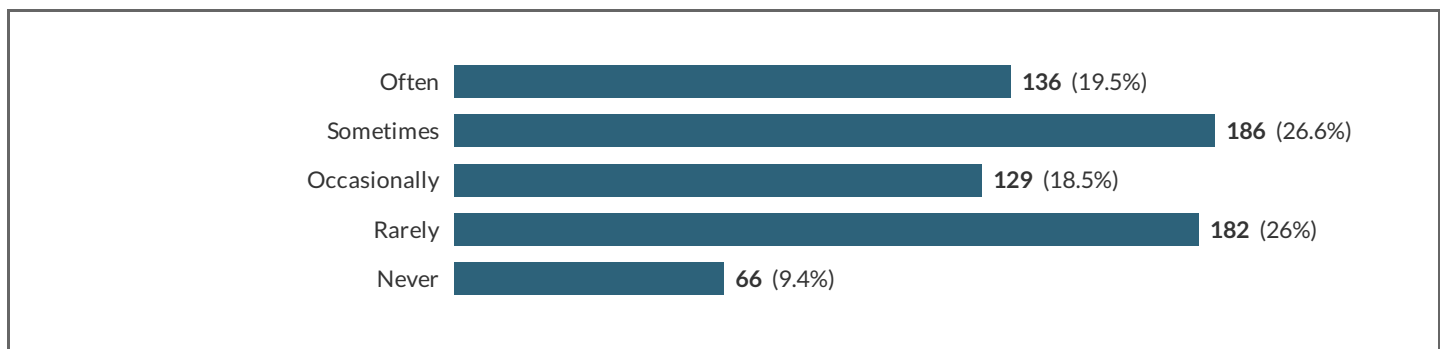
8.a If you selected Other, please specify:

Showing all 44 responses	
eventbrite, ticketmaster, correspondance with mobile phone company	348720-348711-32696233
Student discounts that require a .ac.uk address, eg Amazon	348720-348711-32696248
Student societies and other university related communications	348720-348711-32696219
University related web services sign up, localised UK services	348720-348711-32696860
Responses to queries regarding my research	348720-348711-32697408
Scientific papers	348720-348711-32698948

Sports clubs and societies - anything related to the university	348720-348711-32701279
Correspondence relating to my Office Bearer role within a EUSA society. Payslips and other communication relating to my employment at EUSA.	348720-348711-32703998
as proof of being a student, eg for downloading paid software with a free student version	348720-348711-32704705
Any other academic contexts.	348720-348711-32706006
+ UCU emails and academic mailing lists.	348720-348711-32700312
emailing teachers, emailing people / organizations for my research	348720-348711-32710882
Correspondence on behalf of university societies	348720-348711-32712236
Research papers	348720-348711-32713955
University-related, but not from the University, confirmations, registrations and such.	348720-348711-32714332
Contacting mentors on placement (required as part of nursing studies course)	348720-348711-32716895
It is basically my primary e-mail address.	348720-348711-32722148
Setting up student accounts both university and not university related	348720-348711-32735052
Verification of student status, on various platforms (e.g. apple student software)	348720-348711-32743216
Websites where university email is required	348720-348711-32743973
I don't use it as it is temporarily	348720-348711-32748876
Student Union/University Society communications	348720-348711-32757417
Contact with people external to the university on behalf of university society	348720-348711-32760857
Software and applications that require an "ac" email address as evidence of academic intended usage for the software (so it is free or discounted).	348720-348711-32769045
my research as a PhD student	348720-348711-32770641
Accommodation	348720-348711-32771075
University related services	348720-348711-32804438
Everything	348720-348711-32828333
More general research conversations. E.g. not official but friendly conversations with colleagues working on similar areas in other organisations	348720-348711-32828567
Official Correspondence	348720-348711-32829446
when I subscribe to newsletters that I think is academically useful	348720-348711-32850945
conferences society membership	348720-348711-32872350
Student site verification	348720-348711-32915753
Communication regarding placement	348720-348711-32916078
PhD related correspondence outwith the university, e.g. in my roles for the Society of Architectural Historians of Great Britain	348720-348711-32918630
I never send emails from my university address.	348720-348711-32921509

For correspondence with Landlord/Letting agency	348720-348711-32927607
Conferences and networking	348720-348711-32941268
verification of student status for discounts	348720-348711-33002418
Anything related to work, other projects (i.e. anything not personal)	348720-348711-33028201
Travel bookings related to university travel	348720-348711-33031007
Collaboration	348720-348711-33042313
Correspondence on behalf of societies	348720-348711-33054620
Any other university correspondence (e.g. to the IS HelpDesk).	348720-348711-33075838

**9** How often do you use your email address for contacting other students?



**9.a** If you don't use your email address to contact other students often, why not?

Showing all 308 responses	
Use other services	348720-348711-32696140
I don't typically email large numbers of other students at once, and there are many better alternatives to email for one-on-one contact	348720-348711-32696118
I just use it more for official university business	348720-348711-32696107
Use my personal address	348720-348711-32696277
no need	348720-348711-32696238
I use another email so that the emails do not disappear after graduation.	348720-348711-32696311
Use social media channels and WhatsApp instead	348720-348711-32696206
It's easier to use Gmail or Facebook messenger since finding people by name is easier	348720-348711-32696187
Would rather use social media websites to get prompt reply and see the message was delivered.	348720-348711-32696210
Use instant messaging / phone calls for more urgent things.	348720-348711-32696113
Easier/quicker to use messaging services like facebook, whatsapp, etc	348720-348711-32696462

Email is not quite designed for discussion	348720-348711-32696248
My uni email address just forwards to my personal one anyway.	348720-348711-32696494
No reason to	348720-348711-32696539
I think i rarely contact other students through any means	348720-348711-32696267
also have access to slack and facebook	348720-348711-32696604
Because I use other social media to contact other students.	348720-348711-32696538
If I need to contact other students I do so through messaging applications	348720-348711-32696753
Easier to message on social media platforms.	348720-348711-32696822
Email is usually a means for formal communication and I mostly chat with other students on an informal basis.	348720-348711-32696219
Because emails are not that used for personal communication anymore	348720-348711-32696645
Instant messenger services (Facebook, whatsapp etc) are quicker - people don't tend to check their uni emails as often as instant messages	348720-348711-32696799
Facebook is more informal and more convenient	348720-348711-32696250
Didn't know the email	348720-348711-32696798
Use other media	348720-348711-32696849
Lack of convenience e.g. auto completion of email IDs, search facility, user interface etc.	348720-348711-32696673
Probably because of the matriculation number naming	348720-348711-32697153
Not sure how often other students look at and reply to email	348720-348711-32696860
I often use other messaging platforms or just meet my fellow students face to face	348720-348711-32697002
I don't know the email addresses of most of my fellow students.	348720-348711-32696545
I mostly communicate with the members of the staff and communicate with my friends via other messaging platforms.  However now as I'm a tutor for one of the courses, I started to use email a lot to communicate things which are addressed to the entire group of students.	348720-348711-32696324
there's Facebook	348720-348711-32697394
Writing emails takes more effort. I will only email people if I have to do it.	348720-348711-32696197
There are less formal alternatives	348720-348711-32697578
It is easier to contact them through other means. When you know the name of a person, but not their UUN, it is easier to look them up on Facebook/etc than the student email search, which does not work for me.	348720-348711-32697494
No need to contact other students by e-mail, can use other channels such as Facebook.	348720-348711-32697677
There's faster and more convenient ways.	348720-348711-32697772
NA	348720-348711-32697767
Email is clunky.	348720-348711-32697819
Other means of communication	348720-348711-32697707

Other means of communication	348720-348711-32697637
Never need to send much over email, other messaging apps easier	348720-348711-32697474
Facebook etc more common	348720-348711-32698011
Who emails their friends in 2018?	348720-348711-32696643
It is formal and easier. It helps me to separate school from personal mails.	348720-348711-32697423
E-mails just aren't the easiest way, most people seem to not read them anyway	348720-348711-32698411
Unless it's a formal thing, facebook is probably faster (and less intimidating)	348720-348711-32698415
The students that I want to contact are usually my friends which i already have other channels to contact through. See b)	348720-348711-32698459
Usually we communicate via other platforms like Messenger, Slack..	348720-348711-32698645
I use other ways to contact them.	348720-348711-32698196
no need	348720-348711-32699036
there are more conviniet ways	348720-348711-32698948
I have no need to as of yet. If I were to be in a group project, I would use my university email address.	348720-348711-32698965
facebook	348720-348711-32699995
I use other platforms.	348720-348711-32701577
Only use email for formal contact, most people prefer being contacted via instant messengers.	348720-348711-32701279
Usually it's easier to use more directs means of communication (e.g. Facebook Messenger or text message)	348720-348711-32701983
I don't usually use emal, I prefer instant messaging	348720-348711-32702008
Email isin't used as I rarely have an event where communication as formal as an email is warranted to be sent to a fellow student, the only exception is communication sent to a Tutorial Tutor, though this use case could be better looked at as communication to other staff.	348720-348711-32700969
people don't necessarily answer there	348720-348711-32702498
Often when I contact students I do so through facebook or slack.	348720-348711-32702601
Too formal for my needs	348720-348711-32703036
If I need to contact a fellow student I usually just Facebook Message them.	348720-348711-32703343
Sometimes it's easier to use a faster, instant messaging service instead.	348720-348711-32703338
Students I contact are usually students I know in person, so I have their other contacts	348720-348711-32703107
Other services are more convenient	348720-348711-32703998
IM services are better for communication.	348720-348711-32704146
The only other students I tend to contact are my friends. I usually use Facebook messenger or something similar which they are more likely to check.	348720-348711-32704932
Instant messaging is faster and comes with easier management of group chats, etc	348720-348711-32705157

Instant messaging is faster and comes with easier management of group chats, etc.	348720-348711-32705157
Because I know some people don't check their emails as often as they check Facebook	348720-348711-32704532
It is most often not for University matters	348720-348711-32705915
E-mails are more formal than messages	348720-348711-32704705
No need to contact other students through email and have other Heriot Watt email to use as it's my lead university	348720-348711-32705028
Because I can contact them more easily on facebook/messenger.	348720-348711-32705751
It is quicker to use other platforms, e.g. Facebook or to check related school group page (on Facebook too)	348720-348711-32705278
Email is quite formal for contacting peers.	348720-348711-32707893
Rarely contact other students for uni-related things.	348720-348711-32700312
I often just contact them in person or over social media which is generally quicker	348720-348711-32696700
simpler, quicker, social norm to use something else e.g. Facebook messenger	348720-348711-32710882
Use facebook as more convenient	348720-348711-32711130
Usually use other platforms that are easier and more informal	348720-348711-32711729
I haven't had the need to reach out to many students I don't know personally	348720-348711-32711451
Because I am unsure of their full name as registered at university	348720-348711-32711755
The students I want to talk to I can usually use Facebook or in person	348720-348711-32712236
It is quicker to use Facebook Messenger.	348720-348711-32712636
I contact them via phone or personal email	348720-348711-32713140
We use our personal email addresses. I only use it when I don't know their personal emails.	348720-348711-32713528
I rarely have to contact other students who I don't already know at a friend level capacity.	348720-348711-32714345
prefer a more informal way	348720-348711-32713902
Rarely need to contact other students.	348720-348711-32714332
If I'm friends with them, I use facebook messenger, and if I'm not, I have no reason to contact them.	348720-348711-32712534
I use other platforms such as Social media (Facebook and Facebook messenger mainly) and personal email where we have access to sharing documents easily and quickly like GoogleDrive	348720-348711-32714370
I don't contact other students often in general.	348720-348711-32714227
Other means of comms	348720-348711-32714637
I use quicker forms of communication	348720-348711-32715518
Use other ways of contacting other students, usually only contact students I know	348720-348711-32716084
use other platform	348720-348711-32716356
We use the group chat option on facebook messenger - however outlook is helpful for sharing groupwork files on onedrive	348720-348711-32716895

It is much easier to contact then through other methods	348720-348711-32717097
no access in the account once university is finished	348720-348711-32713941
I use my adress personal.	348720-348711-32718880
often can't spell their first and last names to look up their address in database	348720-348711-32719511
Don't have a reason to contact other students	348720-348711-32719684
the format of outlook is difficult to maneuver. Gmail is much easier to work with. They cant be sure who I am by just seeing my matriculation number.	348720-348711-32720058
Email isn't the best option for that these days.	348720-348711-32720363
Because I don't need to for any of my courses, so otherwise I would only speak to friends	348720-348711-32722074
I haven't had any reason to.	348720-348711-32727431
Facebook messenger is easier to use	348720-348711-32728492
seems more formal when i can contact them other ways such as social media, messaging etc	348720-348711-32729192
I only use email if I do not have any other way of contacting as it most often takes longer to get a response to an email.	348720-348711-32728709
I usually use social media group chats when needing to contact other students	348720-348711-32729614
I am in distance learning, and we use the forums.	348720-348711-32730538
Because most students I've met generally contact each other via phone messaging.	348720-348711-32731460
I haven't had the need to contact anyone by email yet (like when sending someone files)	348720-348711-32733684
It's impersonal	348720-348711-32733909
other methods (text, messenger, apps, social media) is easier and convenient	348720-348711-32733598
Social media are more convenient since they offer an instant messaging functionality.	348720-348711-32733509
No reason to contact other students	348720-348711-32735976
Because we don't exchange matriculation numbers, it's easier to look them up on facebook	348720-348711-32736698
I would contact other students via face to face or via messaging on phone	348720-348711-32738188
It is easier to communicate to other students via other means	348720-348711-32735052
Instant messaging is a faster, more reliable method of communication	348720-348711-32741523
Communicating in person, via mobile, via personal email address.	348720-348711-32743216
I'd rather use instant messaging	348720-348711-32743973
Never comes up as a desired means of communication -- remembering "s12345678" numbers often just inconvenient / impractical	348720-348711-32746693
All the communication with my fellow students has been through learn	348720-348711-32748876
I only use it to send Student Staff Liaison emails - all other messages I would need to send my peers I would do over another platform	348720-348711-32751955
Because I don't know their student number	348720-348711-32752081

Often hard to find other students as there is no way of accessing their matric number	348720-348711-32753475
It's easier in group chat formats	348720-348711-32754003
Social media platforms tends to be easier	348720-348711-32757344
Social media and gmail is easier to access	348720-348711-32757437
Facebook is often a quicker means of communication.	348720-348711-32757393
Tend to use social media platforms	348720-348711-32757554
It is often easier to contact other students on Facebook because I can find their names easier that way. It would be easier to email students if their email addresses were their names.	348720-348711-32757383
Rarely need to contact other students	348720-348711-32757592
easier to use other platforms	348720-348711-32757671
No need	348720-348711-32757728
I mostly contact other students through Facebook as its more convenient.	348720-348711-32758489
Difficult to find their email	348720-348711-32759226
I don't know the emails of lots of students - easier to contact them in other ways, e.g. facebook	348720-348711-32759570
Easier to use other platforms	348720-348711-32760154
We have other modes of communication - learn, slack and LinkedIn	348720-348711-32760053
I use my personal address. I only use the university address to contact other students if it is to request information as a class rep or for other university purposes.	348720-348711-32760656
Often if I am working with other students, I know them outside of class or we choose to use other social media platforms, like facebook, for the group function it provides	348720-348711-32760878
Other methods (Facebook, Whatsapp) are more instant and easier to use/access	348720-348711-32760857
I do not regularly need to contact students who I do not have on other platforms	348720-348711-32761042
It is hard to know and remember their address when it is based on their matriculation number	348720-348711-32761701
Most informal communication over other social media (eg. Facebook)	348720-348711-32761774
Because I haven't had a need to contact other students with this email address.	348720-348711-32761905
Facebook is often easier	348720-348711-32762941
It's a bit too formal	348720-348711-32763347
Because I would like to use my university email address only for official matters.	348720-348711-32763829
I would use it to send documents or blocks of text but otherwise use facebook or text messaging to communicate as its less formal	348720-348711-32764485
Use it for academics, use social media to contact students	348720-348711-32765256
Don't know their email address because it is not based on names	348720-348711-32765457
I contact them using social media	348720-348711-32767300
difficult to find the email address	348720-348711-32768048



university email address	348720-348711-32768556
They prefer to use their personal emails	348720-348711-32768556
Chats are faster than emails	348720-348711-32769140
Often can contact them quicker via other means, and no additional benefit is gained unless files are needed to be exchanged, or I do not personally already know the student.	348720-348711-32769045
I find it easier to use other platforms such as Facebook messenger or texting	348720-348711-32768525
As I only use it for official university correspondence	348720-348711-32770339
Not had any reason to so far	348720-348711-32771783
I Use Moodle.	348720-348711-32774353
I use a separate, personal, email address for nearly all correspondence not with professors, as do most students I know. Accordingly, since I am not obligated to use student email with other students, I use either my personal email or Facebook.	348720-348711-32775401
because we contact each other through facebook or slack	348720-348711-32776341
There are quicker means of contact (Whatsapp, Facebook or via moodle)	348720-348711-32775196
I am afraid that I might loose access to my Uni e-mail after graduation.	348720-348711-32777815
Easier to use other platforms (typically messenger)	348720-348711-32786489
It is easier to send emails to the personal addresses to my fellow students, than to use the university email with the very hard-to-remember email-addresses based on student numbers	348720-348711-32787461
It's easier for them to remember my gmail address than my university email, which requires remembering my student number.	348720-348711-32788810
I avoid it for personal communication to keep things clean. Also the default web interface is horrible.	348720-348711-32788020
I don't use email.	348720-348711-32790695
It is easier to send them a text message to their phone number or facebook.	348720-348711-32790933
Other platforms such as social media are quicker and easier to access.	348720-348711-32791130
I use gmail instead as seems less formal.	348720-348711-32793251
I use my personal email, as I like to keep personal (friend) business separate from school and work.	348720-348711-32793417
We may be already in a whatsapp group or have personal contact details of that student	348720-348711-32796558
Because there are much simpler ways, such as whatsapp or facebook rather than mail. Mail is therefore only useful before a face to face meeting, or if another person does not have any other means of contact.	348720-348711-32801584
We use Messenger	348720-348711-32804438
it's difficult to remember others email	348720-348711-32804816
I use whatsapp/facebook/texts to contact other students	348720-348711-32805225
Prefer the private with name.	348720-348711-32807775
often use the university moodle to reach other students	348720-348711-32808961

Direct message via Facebook or WhatsApp is quicker/better	348720-348711-32706563
In my opinion, email now serves a different purpose from what it used to. It is good for mass information spreading etc, but doesn't have many of the advantages that a platform such as WhatsApp provides, and email addresses etc are super clunky. Also, personally, the lack of encryption/privacy offered by Microsoft puts me off using the service more regularly.	348720-348711-32814802
It is not as convenient as Facebook or other messaging services , as it is more difficult to find other students and less immediate.	348720-348711-32824920
Because I am afraid that my emails may get buried among other official university emails. Therefore I use the other modes of communication as mentioned below.	348720-348711-32825278
I use it everyday.	348720-348711-32828486
Contact over Facebook messenger is more straight-forward.	348720-348711-32829049
My personal email is easier to give people	348720-348711-32828851
I'm a PhD researcher working remotely. I'm not often in contact with other students now. Previously I did use my email address to contact other students often.	348720-348711-32829827
I usually use Facebook for contacting other students.	348720-348711-32834628
For friends, other messaging apps are faster	348720-348711-32841736
no one else does it	348720-348711-32841768
No need to	348720-348711-32846930
Use social media. Don't know their matriculation numbers.	348720-348711-32847260
To work within Google Drive	348720-348711-32860140
Dont have a reason for that.	348720-348711-32860711
I don't know their emails	348720-348711-32867485
Instant messaging is more likely to get a response, and faster	348720-348711-32869505
Slow to use. WhatsApp easier.	348720-348711-32872350
You need to have the student's matriculation number before you can contact them via email.	348720-348711-32873413
I am a distance/international student	348720-348711-32887833
Use my other work email	348720-348711-32894017
I don't usually need to send other students a message by email - usually other platforms are quicker and easier, e.g. sending a quick message on Facebook Messenger.	348720-348711-32893869
Use their personal email with their name as it is much easier	348720-348711-32896713
Messenger is often quicker and easier as not all students check their email and emails are not convenient in a group function	348720-348711-32897777
Some people tend to not check their email very often, hence it's difficult to get a reply from those people.	348720-348711-32897815
It is simpler to contact through social media	348720-348711-32900264
I contact them via social media mostly, or messaging.	348720-348711-32900964
we all have facebook and use that to message	348720-348711-32901266

Sometimes, I is easier to use a messaging platform like facebook	348720-348711-32902904
The students I'm friendly with I used Facebook	348720-348711-32902921
Because not all students check their emails as regularly as their Facebook or other social media accounts.	348720-348711-32903184
I give my other email because it's too hard for people to remember the student number	348720-348711-32905681
cause I'd rather use Facebook	348720-348711-32909117
Haven't needed to.	348720-348711-32908819
no need	348720-348711-32909692
I mostly use facebook to communicate with students	348720-348711-32911678
I never contact students that I don't know personally and can message via facebook messenger.	348720-348711-32912146
I would use facebook to contact students or personal email which has less spam then the uni one	348720-348711-32915745
It is too inconvenient.	348720-348711-32915929
Better ways to contact them.	348720-348711-32915940
Facebook messenger is quicker, easier and more at hand to contact people I have met. However, I use uni e-mail whenever I need to contact someone I do not know very well (or at all), because all I need to do is type their name in and up they pop! That's very useful.	348720-348711-32915944
I use other means of communication that are quicker and easier to use	348720-348711-32916215
No need	348720-348711-32916258
I have a gmail which most students use for collabs such as gdrive, etc.	348720-348711-32916620
Because I dont need to. If I do, then I will use my university email and not my personal email.	348720-348711-32916376
There are other ways of contacting people	348720-348711-32916013
No need to, I talk to other students on other social media platforms	348720-348711-32916660
There is no need / occasion to email them.	348720-348711-32916309
I normally use facebook, email is very formal	348720-348711-32916798
Because I don't know there email address.	348720-348711-32916724
If I know someone, it's much easier to use social media	348720-348711-32916995
it is easier to contact them on other platforms	348720-348711-32917383
Email is too slow, people don't reply fast enough	348720-348711-32917236
I use Facebook messenger	348720-348711-32917481
The need does not arise very often	348720-348711-32917263
I facebook message them	348720-348711-32917581
I have other methods	348720-348711-32917946
Can just use text or social media	348720-348711-32918621

Can just use text or social media	348720-348711-32918921
Not useful, not fast, not effective	348720-348711-32918714
Sometimes use personal address in case I don't get to keep my email for life	348720-348711-32918844
I don't expect other students to check their e-mail address as often as they check social media.	348720-348711-32918232
Other easier options to contact students are available	348720-348711-32918953
If I have to contact them and I know them I will use facebook	348720-348711-32919414
Because it isn't name based	348720-348711-32919441
Other forms of communication are more convenient.	348720-348711-32919983
Only for University-related things, e.g. projects	348720-348711-32919663
Often difficult to know their email address. Easier to use social media as it is based on their name	348720-348711-32919477
I only use it when the correspondence is about a group project.	348720-348711-32920164
I find other messaging services to be more convenient than emails such as Facebook/WhatsApp as it is easier to communicate when on the move or cannot access a computer	348720-348711-32920737
It's easier to use my personal email only.	348720-348711-32921509
I don't communicate that much with other students.	348720-348711-32921813
I mostly use facebook messenger as it's less official and people are more likely to respond, I would only use email if it was more formal or they didn't have facebook.	348720-348711-32921969
Struggle to find them	348720-348711-32922435
there are so many other ways to contact with them	348720-348711-32921779
facebook is more handy for short messages. For personal messages I don't use the university adress.	348720-348711-32923034
Facebook is easier	348720-348711-32923288
I use it if it is work-related	348720-348711-32924045
Because not everyone reads their university email often and it is often easier to just message people on Facebook.	348720-348711-32924433
gmail and facebook are easier	348720-348711-32924596
Inconvenient address	348720-348711-32919746
only used to contact groups of students e.g. studio group	348720-348711-32925408
If it is about socialising, I will use Facebook or Whatsapp	348720-348711-32926406
I usually only contact other students via email if I'm not in contact with them via Facebook messenger or WhatsApp OR to send documents for projects/presentations etc.	348720-348711-32927607
I don't need to contact other students directly.	348720-348711-32928163
There are more suitable alternatives	348720-348711-32929954
Other students can be contacted faster through other social media.	348720-348711-32926259

I usually contact them through facebook. I only use the university email address if the students in question are relatively unknown to me.	348720-348711-32930791
Social media like facebook messenger is a faster method of contacting other students, since people don't check their email as often. Otherwise I send emails from my personal email.	348720-348711-32934433
have you heard of this thing called 'instant' 'messenger' ???	348720-348711-32938148
People tend to reply quicker via other channels these days.	348720-348711-32952123
No need	348720-348711-32957643
Have not been in need of that consultation yet	348720-348711-32958957
I don't contact students I wouldn't be able to talk to.	348720-348711-32960847
Easier to contact via facebook	348720-348711-32965746
Hard to know their email because it is student id and not name. Also students are more responsive on their personal email or messengers (e.g. FB, whatsapp)	348720-348711-32967840
I have more space on Gmail, I don't like the webmail from Office 365. I can't change it from LAST first convention.	348720-348711-32968040
I don't contact students via email in general	348720-348711-32969575
Emails have become too formal for this day and age. I only email people if I don't know them well enough to be linked to them on social media.	348720-348711-32972238
It is not as convenient as other methods and some people don't check their email often. I also like to keep my inbox clear for important information.	348720-348711-32974237
Because we can meet each other face to face	348720-348711-32979370
Because other forms of communication like texting and facebook are more immediate and less formal.	348720-348711-32984625
Don't contact other students via email.	348720-348711-32998656
I use other messaging services which are easier.	348720-348711-32999669
I extremely rarely use email to contact other students and even then I use my private address.	348720-348711-33002418
I have little need to contact them via email and messaging services suffice.	348720-348711-33006869
Don't always need to	348720-348711-33012069
Other methods are more convenient	348720-348711-33019208
I only use it to contact students who I tutor / students in the projects (e.g. PALS) I lead.	348720-348711-33019265
To make sure conversation/communication history still retrievable even after graduating and UoE email no longer accessible.	348720-348711-33025952
The students I need to contact most frequently (i.e. collaborators) I see in person or have personal contact details, only email to share links/files. do occasionally contact students at other institutions/schools	348720-348711-33028201
Because I am on a distance learning course and we communicate on notice boards more.	348720-348711-33029944
Can just talk to them in person	348720-348711-33031007
I don't know people's matriculation numbers and therefore it is hard to find people's email	348720-348711-33033351

don't know people's matriculation numbers and therefore it's hard to find people's email addresses	348720-348711-33000001
Many people don't have notifications set up for email or don't check it. Not instant. Can be difficult to take down someone's matric number first time.	348720-348711-33035468
I use my personal email address for this purpose	348720-348711-33037784
the numbers make it somewhat cumbersome	348720-348711-33039489
don't go on my emails often	348720-348711-33041930
I use other means to contact other students.	348720-348711-33042418
I didn't make any friendships with my fellow students yet. And there is the piazza forum to ask questions if you have any.	348720-348711-33042621
Because most people I can contact via Facebook/WhatsApp	348720-348711-33054620
It is much easier to chat with, for example, any group mates on Facebook rather than emailing back and forth.	348720-348711-33054737
I tend to use other platforms because emailing can be too slow	348720-348711-33064889
I have converted the sXXXXXXXX@sms.ac.uk e-mail to a staff address (i.e. name@ed.ac.uk), but I still find it easier to give my other institutional e-mail, particularly as I have business cards with it on. I also check this address more often (I dislike the Office365 platform and avoid it as much as possible).	348720-348711-33075838
because it is not easy to remember due to the current format of email address.	348720-348711-33088314

9.b If you don't use your email address to contact other students often, what do you use instead?

Showing all 343 responses	
messenger	348720-348711-32696140
Facebook	348720-348711-32696118
slack mostly	348720-348711-32696107
my personal email address	348720-348711-32696277
facebook	348720-348711-32696238
Facebook messenger	348720-348711-32696215
Gmail	348720-348711-32696311
facebook	348720-348711-32696233
Facebook messenger, WhatsApp	348720-348711-32696206
Facebook messenger or Gmail	348720-348711-32696187
Facebook	348720-348711-32696210
Use instant messaging / phone calls for more urgent things.	348720-348711-32696113
facebook, whatsapp	348720-348711-32696462

Facebook Messenger, Slack	348720-348711-32696248
I use my @gmail address, or signal chat them, or whatsapp	348720-348711-32696494
If the reason I am contacting them is not academic, then I'll use one of the social media platforms (e.g. Facebook messenger, Snapchat etc)	348720-348711-32696223
I don't contact any students. But if i will at some point. I think the university email is the only good way to do it	348720-348711-32696267
see above	348720-348711-32696604
Messenger Viber WhatsApp	348720-348711-32696538
Messaging Applications including: GoupMe, Texting, Facebook Messenger	348720-348711-32696753
Social media (Facebook, Snapchat)	348720-348711-32696822
Mostly WhatsApp and Facebook	348720-348711-32696219
Mostly using Facebook Messenger	348720-348711-32696645
Messenger	348720-348711-32696250
Piazza or Facebook	348720-348711-32696798
Facebook	348720-348711-32696849
Wechat	348720-348711-32696691
gmail	348720-348711-32696673
Messaging application	348720-348711-32697153
Prefer using Instant Messaging or personal email	348720-348711-32696860
For groupwork with other students I have been using messenger to get in contact	348720-348711-32696232
Instant messaging platforms (Facebook Messenger, Telegram etc)	348720-348711-32696545
For SDP course we communicate via Slack for quick discussions.  However I would propose for the university to use Microsoft Teams - it seems like a great alternative where communications for all courses / groups of students could be handled and possibly could be agreed on as a part of the Office 365 subscription the university is already paying for.	348720-348711-32696324
gmail address	348720-348711-32697408
Facebook	348720-348711-32697394
Messaging apps. I also meet most of the students I need to talk with often in the labs/library.	348720-348711-32696197
wechat	348720-348711-32697303
Facebook messenger	348720-348711-32697578
Facebook or Discord.	348720-348711-32697494
Don't contact often in general but if I do, use Facebook.	348720-348711-32697677
Messenger	348720-348711-32697772

NA	348720-348711-32697767
Usually using other means (instant messaging).	348720-348711-32697819
WhatsApp	348720-348711-32697637
Other messaging apps ie facebook	348720-348711-32697474
Facebook Messenger	348720-348711-32696643
Facebook Messenger or WhatsApp	348720-348711-32698139
Facebook, but please don't try to integrate it, it's for informality when you already know each-other rather than the formality of university email.	348720-348711-32697930
If it's about official things I use the email address, else I prefer facebook (people reply a lot faster)	348720-348711-32698411
instant messaging, Facebook	348720-348711-32698241
social media, phone	348720-348711-32698415
My personal gmail account	348720-348711-32698575
We have multiple group chats on facebook where we discuss uni related things, in courseworks we usually use slack to allow reaing back.	348720-348711-32698459
My personal email	348720-348711-32698813
Facebook Messenger	348720-348711-32696881
I use social media sources like Facebook to contact other students as it is quicker and more convenient to me.	348720-348711-32698196
Facebook messenger	348720-348711-32698819
Telegram, whatsapp, messenger	348720-348711-32698948
facebook	348720-348711-32699995
Messenger/WhatsApp	348720-348711-32701577
Instant Messengers - usually Facebook Messenger	348720-348711-32701279
facebook messenger/slack	348720-348711-32702008
Instead of email, the usual venues of communication are either Facebook or Face to Face as again there is rarely an event where I would need to contact someone formally via email and if urgency is required Facebook is more likely to ping the recipients phone than having an email manager set up for that.	348720-348711-32700969
Facebook	348720-348711-32702498
Often when I contact students I do so through facebook or slack.	348720-348711-32702601
Facebook messenger	348720-348711-32703036
See previous question	348720-348711-32703343
Use Facebook, or Slack or other communication channels.	348720-348711-32703338
Social media mostly	348720-348711-32703107
Personal email. Telegram. Facebook Messenger. Slack. Tardis IRC.	348720-348711-32703998



Personal email, telegram, facebook messenger, slack, whatsapp	348720-348711-32700770
Facebook Messenger	348720-348711-32704146
Facebook messenger	348720-348711-32696290
The only other students I tend to contact are my friends. I usually use Facebook messenger or something similar or texts, which they are more likely to check.	348720-348711-32704932
Personal email, other instant messaging service.	348720-348711-32705157
I use Facebook, except when I do not know them at all/have common friends with them	348720-348711-32704532
Use my personal email even when for University mater	348720-348711-32705915
FB	348720-348711-32704705
An instant messaging application such as Facebook Messenger or WhatsApp.	348720-348711-32706006
Facebook messenger	348720-348711-32705028
Facebook/messenger.	348720-348711-32705751
message them thorough Facebook	348720-348711-32705278
Gmail, Facebook	348720-348711-32707445
Facebook	348720-348711-32707893
personal email, facebook, whatsapp	348720-348711-32706958
Social media	348720-348711-32708680
IM apps.	348720-348711-32700312
It's only use to contact student who I don't know. Otherwise I would use chat app like messenger and Wechat.	348720-348711-32696269
Messenger and WhatsApp	348720-348711-32696700
Facebook, Hotmail	348720-348711-32710629
Facebook messenger; occasionally text message	348720-348711-32710882
see above	348720-348711-32711130
Facebook / WhatsApp	348720-348711-32711729
my personal email and Facebook	348720-348711-32711451
Facebook -- easier to find other students I am not friends with.	348720-348711-32711755
Facebook/in person	348720-348711-32712236
Phone or social media	348720-348711-32713140
Personal email/text/Facebook messenger. I also only have about 1 friend that I contact.	348720-348711-32713528
I use Facebook and Facebook messenger to contact any other students.	348720-348711-32714345
Facebook messenger	348720-348711-32713902
Facebook	348720-348711-32714227
Messenger	348720-348711-32714637

Facebook messenger	348720-348711-32715518
Mobile phones, messenger apps	348720-348711-32716084
messenger	348720-348711-32716356
Facebook messenger	348720-348711-32716895
Social media such as Facebook	348720-348711-32717097
I use Facebook	348720-348711-32718045
gmail or personal message platforms like slack and messenger	348720-348711-32713941
Facebook messenger-easy to find	348720-348711-32719511
Gmail, text, facebook	348720-348711-32720058
Messenger.	348720-348711-32720363
Facebook	348720-348711-32722074
Facebook messages	348720-348711-32722284
Usually use informal forms of communication such as facebook.	348720-348711-32727431
facebook messaging, text	348720-348711-32729192
Facebook Messenger and Whatsapp	348720-348711-32728709
Social media like facebook or Snapchat	348720-348711-32729614
The blackboard forums.	348720-348711-32730538
Text or WhatsApp	348720-348711-32731460
Facebook messenger	348720-348711-32733684
Facebook messenger	348720-348711-32733909
social media, apps, text	348720-348711-32733598
Facebook	348720-348711-32733509
Facebook	348720-348711-32735976
facebook	348720-348711-32736698
Face to face or messenger apps	348720-348711-32738188
facebook, wechat	348720-348711-32739649
Facebook/Piazza	348720-348711-32735052
Mostly fb messenger	348720-348711-32740620
Facebook Messenger	348720-348711-32741523
- Mobile phone - In person - Facebook - Whatsapp - Personal email	348720-348711-32743216
Facebook, WhatsApp	348720-348711-32742645

Messenger, Piazza when appropriate	348720-348711-32746693
If I have to use email I use my permanent one; gmail	348720-348711-32748876
Predominantly Facebook or iMessage	348720-348711-32751955
Personal email/Facebook	348720-348711-32752081
Social Media	348720-348711-32753475
Group chat platforms like Facebook messenger	348720-348711-32754003
Facebook messenger	348720-348711-32755989
Social media	348720-348711-32756493
Facebook	348720-348711-32757344
Facebook messenger, gmail	348720-348711-32757437
Facebook	348720-348711-32757393
I use my personal gmail account, if email at all. I usually text/call.	348720-348711-32757349
Facebook	348720-348711-32757554
Facebook messenger	348720-348711-32757383
Facebook	348720-348711-32757592
WhatsApp, iMessage, Facebook messenger	348720-348711-32757671
I use my personal email	348720-348711-32757728
Facebook	348720-348711-32758489
facebook	348720-348711-32758977
Once initial contact has been made, we sometimes swap to social media for informal conversations regarding group projects etc.	348720-348711-32759069
Facebook message them or use their private email	348720-348711-32759226
Facebook instant messages	348720-348711-32759116
Facebook messenger	348720-348711-32759570
I use FB messenger a lot as well	348720-348711-32759592
I use Facebook Messenger because they are easier to find that way	348720-348711-32759720
text messaging or gmail accounts	348720-348711-32760154
learn, slack and LinkedIn	348720-348711-32760053
social media networks	348720-348711-32760260
My personal address. But also students tend not to email with each other frequently.	348720-348711-32760656
Facebook, Facebook messenger, WhatsApp	348720-348711-32760857
Gmail and Live.	348720-348711-32760747
facebook	348720-348711-32761042

Phone number, Facebook messenger	348720-348711-32761701
Facebook Messenger	348720-348711-32761774
I only contact students I know, via social media such as Facebook messenger.	348720-348711-32761905
Facebook	348720-348711-32762941
Personal email or text message	348720-348711-32763347
Gmail accounts, Facebook, iMessage.	348720-348711-32763829
facebook or text messaging	348720-348711-32764485
personal email	348720-348711-32756599
Social media Facebook	348720-348711-32765256
Social media	348720-348711-32767300
Slack, facebook, face-to-face meetings	348720-348711-32768048
Their personal emails or facebook	348720-348711-32768556
Social networks (Facebook, Whatsapp, etc)	348720-348711-32769140
SMS and social networks.	348720-348711-32769045
Social media	348720-348711-32770339
WhatsApp and Facebook for the students I keep a close friend-relation with	348720-348711-32770641
My private email	348720-348711-32771075
Whatsapp, FB messenger	348720-348711-32771783
I use facebook	348720-348711-32772358
If I know the student I'm contacting, then I'll use facebook, but if I don't know the person I'm contacting, then I'll always use the university email. So, I suppose I sometimes use the university email.	348720-348711-32771865
I use Moodle	348720-348711-32774353
Personal email address (gmail), or Facebook.	348720-348711-32775401
Facebook, slack	348720-348711-32776341
My personal GMail.	348720-348711-32777815
Facebook	348720-348711-32779770
messenger	348720-348711-32786489
Personal email or chat apps, such as Facebook Messenger or WhatsApp	348720-348711-32787461
Gmail	348720-348711-32788810
Group Facebook page	348720-348711-32789545
Facebook	348720-348711-32790695
Whatsapp, facebook messenger, iMessage	348720-348711-32790933

Facebook Messenger Text	348720-348711-32791130
Gmail.	348720-348711-32793251
n/a	348720-348711-32793417
Whatsapp, Facebook, telephone.	348720-348711-32801584
slack	348720-348711-32804816
whatsapp/facebook/text	348720-348711-32805225
my private one.	348720-348711-32807775
moodle	348720-348711-32808961
Direct message via Facebook or WhatsApp	348720-348711-32706563
See above.	348720-348711-32814802
The discussion boards on moodle.	348720-348711-32814997
personal email address	348720-348711-32817361
Direct messages via Facebook and other platforms, or non-university email account	348720-348711-32818849
Generally Facebook	348720-348711-32824920
I use either the moodle platform to send messages, or I directly contact them via whatsapp	348720-348711-32825278
instant messages	348720-348711-32828486
Facebook messenger	348720-348711-32829049
my personal email	348720-348711-32828851
I usually use Facebook for contacting other students.	348720-348711-32834628
whatsapp	348720-348711-32838175
Slack, facebook, whatsapp	348720-348711-32841736
Facebook or what's up	348720-348711-32841768
I usually use Facebook Messenger or Wechat, but for some friends of mine who don't trust large corporations I email them.	348720-348711-32850945
Google	348720-348711-32860140
Facebook, etc.	348720-348711-32860711
Whatsapp, Facebook.	348720-348711-32867485
But I also use the facebook messenger a lot, because some students answer way faster on facebook. I still use my mail a lot to communicate with other students.	348720-348711-32867811
Facebook, Discord	348720-348711-32869505
WhatsApp	348720-348711-32872350
discussion boards	348720-348711-32887833
Facebook Messenger	348720-348711-32893869

Personal email	348720-348711-32896713
Messenger	348720-348711-32897777
Usually via Facebook. Unless that person is not active on Facebook, then we will opt for the email option.	348720-348711-32897815
Facebook messenger Whatsapp	348720-348711-32900964
facebook	348720-348711-32901266
Facebook	348720-348711-32902904
Facebook	348720-348711-32902921
Social media	348720-348711-32903184
Personal email	348720-348711-32905681
my personal email or my phone	348720-348711-32907434
Text, Facebook messenger	348720-348711-32908236
facebook	348720-348711-32909117
Facebook	348720-348711-32909692
Facebook	348720-348711-32911678
Facebook	348720-348711-32912146
Gmail	348720-348711-32915695
People use messenger because you don't make it clear enough about e-mail forwarding to personal accounts and not everyone checks their student e-mail.	348720-348711-32915753
There are easier ways to do it, for instance using Messenger or a phone.	348720-348711-32915929
Facebook	348720-348711-32916067
Facebook, texting.	348720-348711-32915940
Facebook Messenger	348720-348711-32915944
Facebook, usually	348720-348711-32916215
Facebook	348720-348711-32916280
Facebook	348720-348711-32916107
Messenger or texts	348720-348711-32916078
Normally facebook	348720-348711-32916258
Gmail	348720-348711-32916620
I contact other students using messenger on facebook. But if I need to send documents or anything important I use my university email.	348720-348711-32916376
Facebook	348720-348711-32916013
Facebook	348720-348711-32916552
Facebook	348720-348711-32916826

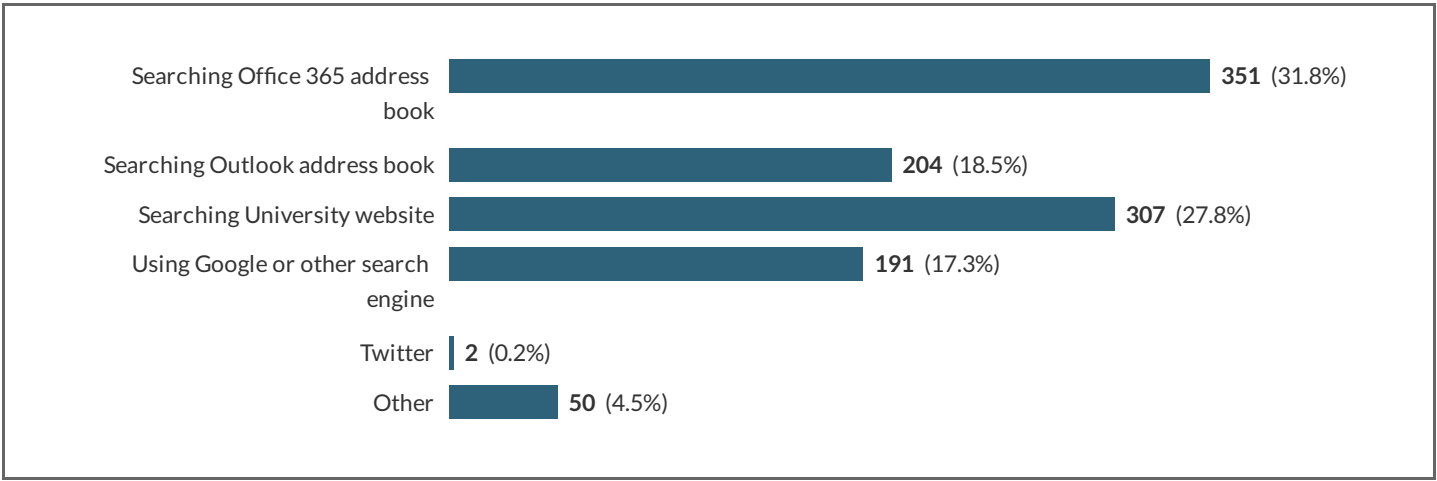
Facebook, Whatsapp	348720-348711-32916660
Facebook Messenger	348720-348711-32916309
Facebook	348720-348711-32916798
Facebook	348720-348711-32916724
Social media	348720-348711-32916995
instant messengers like facebook messenger or whatsapp	348720-348711-32917383
Most of the students I need to contact are friends with me on Facebook so I message them on there	348720-348711-32917236
I use Facebook messenger	348720-348711-32917481
Would add them on Facebook and message them	348720-348711-32917263
Facebook	348720-348711-32917946
Gmail, Facebook	348720-348711-32918714
Gmail	348720-348711-32918844
I use social media (mostly Facebook).	348720-348711-32918232
My other personal email.	348720-348711-32918835
Facebook Messenger	348720-348711-32918953
I use it to contact graduate programmes or the career hub or EUSA and never contact lecturers on my personal email	348720-348711-32919414
I use social media platforms such as Facebook messenger	348720-348711-32919441
Mobile applications are used.	348720-348711-32919983
My personal email (outlook)	348720-348711-32919663
Emailing lecturers about homework or coursework	348720-348711-32916028
Social media (messenger)	348720-348711-32919477
Facebook	348720-348711-32920184
As before, the projects just are infrequent.	348720-348711-32920164
Social media, especially Facebook, Whatsapp	348720-348711-32921070
Facebook/WhatsApp	348720-348711-32920737
Facebook Messenger.	348720-348711-32921813
Facebook messenger	348720-348711-32921969
use social media instead	348720-348711-32922435
messages	348720-348711-32921779
Facebook messenger	348720-348711-32923288
I use it to contact my lecturers and PT for important requests and enquiries	348720-348711-32923725

See above - if it is work/study related then I use the school address. Otherwise, for personal matter I use mobile phone or social media, or my personal email address.	348720-348711-32924045
Facebook	348720-348711-32924433
gmail and facebook are easier	348720-348711-32924596
Facebook	348720-348711-32924672
Sometimes use Facebook or WhatsApp if I want an immediate response	348720-348711-32924636
Personal	348720-348711-32919746
facebook/ phone/ text	348720-348711-32925408
Facebook messenger and WhatsApp	348720-348711-32927607
Piazza	348720-348711-32928163
Facebook Messenger	348720-348711-32929954
Instant Messaging	348720-348711-32930193
Facebook, messenger, text, etc.	348720-348711-32926259
Facebook.	348720-348711-32930791
Social media like facebook messenger is a faster method of contacting other students. Otherwise I send emails from my personal email.	348720-348711-32934433
instant messenger	348720-348711-32938148
Social media.	348720-348711-32952123
Group chat	348720-348711-32957643
Discussion boards	348720-348711-32958957
gmail address with my real name	348720-348711-32959384
Face to face or Facebook	348720-348711-32960847
Facebook messenger	348720-348711-32962352
Facebook	348720-348711-32965746
Facebook	348720-348711-32966288
FB, Whatsapp, Personal Email	348720-348711-32967840
I send the first email from the school account with my personal email CC'd, then use my personal email.	348720-348711-32968040
I would use Facebook messenger or WhatsApp	348720-348711-32969575
Facebook messenger.	348720-348711-32972238
I would normally use other form of communication, such as Facebook messenger or Whatsap	348720-348711-32974237
social media or personal email	348720-348711-32979099
Social media app	348720-348711-32979370
Text via mobile phone, facebook messenger and whatsapp	348720-348711-32984625



Facebook messenger, text, snapchat.	348720-348711-32998656
Facebook messenger mostly, sometimes whatsapp. Emails only really for some group projects, and even then rarely.	348720-348711-32999669
Discussion boards in Learn	348720-348711-33000143
Mainly messenger as we can create group chats and manage all our communication in one place	348720-348711-33002497
Face-to-face communication, social networks, private email in order of decreasing importance.	348720-348711-33002418
Facebook messenger	348720-348711-33006869
Facebook Messenger	348720-348711-33008986
Text	348720-348711-33012069
Facebook for friends and Piazza for discussing work	348720-348711-33019208
Slack, Facebook	348720-348711-33019265
Private email like Gmail.	348720-348711-33025952
Personal contacts, face-to-face	348720-348711-33028201
Occasionally we lapse onto personal emails if the matter is unconnected with the course itself, ie a more personal matter.	348720-348711-33029944
Talking/texting	348720-348711-33031007
facebook messenger	348720-348711-33033351
Facebook messenger, WhatsApp, slack	348720-348711-33035468
Professional queries	348720-348711-33037784
My regular email address arorbee@gmail.com	348720-348711-33039489
use Facebook messenger	348720-348711-33041930
I generally contact other students via Facebook or using my personal email account.	348720-348711-33042418
Facebook and WhatsApp mainly	348720-348711-33054620
Whatsapp, Facebook	348720-348711-33064889
I have an institutional e-mail address, which not only has had my name on it from the start (easier to pass along to others), and which I check more often and more easily.	348720-348711-33075838
text / what's app. But mostly I would prefer to use email.	348720-348711-33088314

10 How do you find out the email addresses of people in the university when you want to contact them? Please select all that apply.

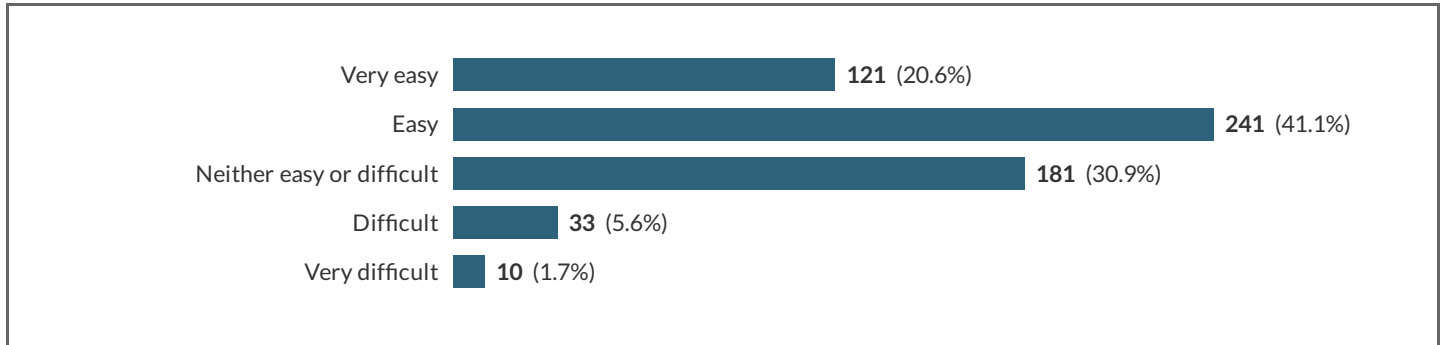


10.a If you selected Other, please specify:

Showing all 50 responses	
I don't	348720-348711-32696238
type their name and select the email address that comes up	348720-348711-32696206
Ask	348720-348711-32696798
finger-dice for Informatics student	348720-348711-32696860
Apple Mail address book, through MS Exchange	348720-348711-32697394
it automatically comes up from address book :-)	348720-348711-32697606
I ask them	348720-348711-32698011
As provided in the presentation slides or as mentioned in the emails sent to me.	348720-348711-32698965
In situations that I really can't find it, emailing the general school or support desk to ask for the persons email.	348720-348711-32700969
Ask them	348720-348711-32702617
finger-dice command	348720-348711-32704906
Course website/personal pages, unless that comes under 'searching university website'	348720-348711-32705157
staffmail address book	348720-348711-32705028
If you know matriculation number then just concatenate it with email post-fix, otherwise I type in the recipients field and wait for suggestions that Office 365 provide	348720-348711-32705278
Asking through social media. I didn't know we could access others addresses	348720-348711-32710626
Word of mouth	348720-348711-32714345
I have not needed to email another student thus far. Those who I wish to contact, I do so using Facebook Messenger.	348720-348711-32717172
Ask them	348720-348711-32718045
Asking them	348720-348711-32726772

Asking them.	348720-348711-32729036
I never really need to find other students' email addresses	348720-348711-32741523
Sometimes ask a friend	348720-348711-32743216
I'll ask the people	348720-348711-32742645
I have just replied to people from the University contacting me	348720-348711-32748876
Learn page	348720-348711-32758771
Asking them	348720-348711-32759570
Asking them	348720-348711-32762423
Asking them in person.	348720-348711-32764210
LEARN	348720-348711-32768048
Asking them through social media	348720-348711-32780634
I ask them in person generally.	348720-348711-32788810
I message them on social media e.g. Facebook.	348720-348711-32793251
I don't.	348720-348711-32814802
I often have to ask them as there is no student university directory. At my old uni there was a directory which listed every enrolled student by name, school/faculty and their e-mail address.	348720-348711-32828333
I ask them their email address	348720-348711-32867485
i frantically look through my mail in the hope i will find an email they have sent me.	348720-348711-32901266
Mail app	348720-348711-32905681
I ask them	348720-348711-32909117
I search the directory through Windows Mail (it's very good...)	348720-348711-32915944
Facebook	348720-348711-32916107
I ask them in person	348720-348711-32917481
I don't know how to find them	348720-348711-32919441
Course handbooks have the emails of people to contact normally, or the university of edinburgh website.	348720-348711-32934433
Ask on Facebook.	348720-348711-32949398
I ask the person directly	348720-348711-33000116
By asking them for it.	348720-348711-33006869
asking them	348720-348711-33008986
Ask them, in the worst case.	348720-348711-33022934
I just use the Learn portal for everything whenever possible. I don't even know which of the above that uses!	348720-348711-33029944
I can usually find email addresses of the university staff on Learn	348720-348711-33042621

## 10.b If you use the address book on Office 365 or Outlook, how easy do you find it to use?

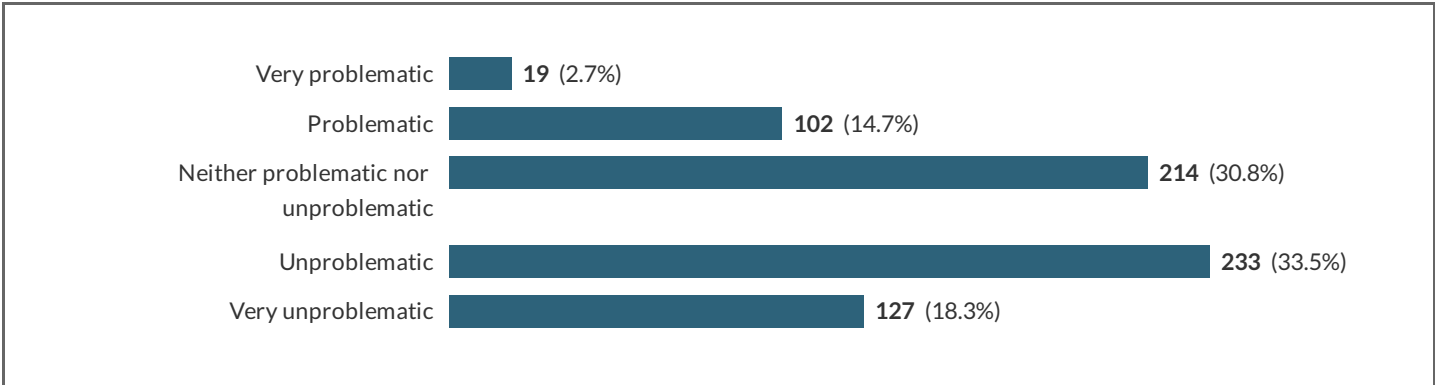


## 10.b.i If you selected Difficult or Very Difficult, what would make the address book easier to use?

Showing all 42 responses	
Multiple John Smiths, add the school affiliation.	<a href="#">348720-348711-32696210</a>
can't look people up by name, and sometimes need their initial or their student number. stop using initials-only for lookup	<a href="#">348720-348711-32696604</a>
...	<a href="#">348720-348711-32696691</a>
Auto-complete options	<a href="#">348720-348711-32696673</a>
Making it more obvious how to search for a given name	<a href="#">348720-348711-32697153</a>
Does not often display relevant results. Being able to search by year of study or school would be very useful.	<a href="#">348720-348711-32697494</a>
I have never used the address book on Office 365, so I can't judge if it is easy to use.	<a href="#">348720-348711-32697785</a>
The address book doesn't come up with aliases which I am used to seeing when receiving emails. For example, my supervisor has uses @inf.ed.ac.uk, and I'm not sure whether or not this email is actually connected to the one that appears in the address book.	<a href="#">348720-348711-32698220</a>
Having a name or a directory so you can search by school and year. Potentially search for people on your course.	<a href="#">348720-348711-32698584</a>
Sometimes it doesn't find someone's name, perhaps because the exact spelling is not right. If it was a better search engine that would help.	<a href="#">348720-348711-32701792</a>
would still need the ability to search by student number or name	<a href="#">348720-348711-32704705</a>
Sometimes I don't know the exact name of the student thus every spelling mistake makes it difficult to find the right person. Sometimes there is more than one person with the same name and/or surname	<a href="#">348720-348711-32705278</a>
A provided contact address book with list of same school people will be fine.	<a href="#">348720-348711-32706061</a>
If it said office number, building, status, or whatever else too. That way given something just like their first name and what office or building they're in, I can more often narrow it down to one person who comes up from the first name.	<a href="#">348720-348711-32700312</a>

A way (and instructions!) on how to integrate it with email clients like Thunderbird	348720-348711-32709367
Didn't know it existed	348720-348711-32710626
N/A	348720-348711-32714345
sometimes the name doesn't come up when i search it. its kind of unreliable.	348720-348711-32720058
It's confusing there is a lot of names which isn't helpful if I don't know their last name	348720-348711-32722074
Knowing that it exists - I had no idea!	348720-348711-32733684
I just forget about it	348720-348711-32736698
Use the names instead. I'm not sure as I tried typing the name, but the address wouldn't come in. Categories might be a good idea or search by department?	348720-348711-32742645
A name format so I know how to set it up, sometimes people's emails don't appear every time when you search by name	348720-348711-32757609
to have names in the emails because then to double check you wouldn't have to know their student number	348720-348711-32759720
a proper and larger record of the names and location and description of studies undertaken by the student	348720-348711-32760549
I didn't know an address book existed, that is good to know now.	348720-348711-32760656
Suggestions coming down as you type, or having your lecturers and tutors as contacts already	348720-348711-32765256
Didn't know there was one	348720-348711-32779770
n/a	348720-348711-32793417
A way to search via school, or focus area - sometimes full names are not known.	348720-348711-32824920
many people don't appear on search	348720-348711-32838175
Names	348720-348711-32886506
I don't know where it is	348720-348711-32897836
Not everyone can be found on the address book.	348720-348711-32916760
Names	348720-348711-32917946
Make the most relevant names appear in the sending line instead of a separate box that sometimes disappears when you hover 1 cm near it.	348720-348711-32918714
I just found hard to use, did not find people i looked for on many different occasions.	348720-348711-32967840
Better global address book	348720-348711-32968040
It is not straight forward to find it and there are duplicate e-mail addresses within the book (with exseed domains). When the names of people appear, you can't see the domain right away and might end up choosing the wrong one (exseed).	348720-348711-33034701
name abbreviations	348720-348711-33042279
I didn't even know it was there/an option.	348720-348711-33075838
not sure - I just don't like it so use other methods. The whole feel of the current system is clunky and much slower than my main email address system	348720-348711-33088314

**11** How problematic do you think it might be for you, your contacts, or subscriptions, if we changed the email address which you use to send emails from your university email account? NB. your current email address would continue to receive emails and you could still choose to go back to your current email address.



**11.a** If you answered Problematic or Very Problematic to the above question, what difficulties do you envisage arising from changing your email address?

Showing all 19 responses	
Too many to change	348720-348711-32696691
A lot of people have my email address. I suppose we would need to retain some sort of forwarding, or create aliases for the emails instead of replacing them altogether.	348720-348711-32698220
I am not sure if we would stil have the same data when opening new email as if we had it with old emails. Personaly, I have a lot of 'chat' (reply) messages that keep a lot of important information and it makes it easier sometimes to maintain/keep the same chat e.g. with your supervisor so that you know chat topic and content in it. Also, this makes it easer later to find the information or just to forward all chat to another person. Therefore, if I would change my email address and the person would start sending the emails to the new email, the consistency of the emails ('chat') would be missed.	348720-348711-32705278
Uncertainty in which email address to send emails to.	348720-348711-32713941
I would not like to have two university email addresses, this sounds very confusing. Keeping track of what comes into the email inboxes that I already have is enough!	348720-348711-32738188
As i may receive important emails i dont want to miss	348720-348711-32756599
i already have an email adress which is just my full name which would make it really confusing having both. Also my last name is extremely long and hard to spell which is why the current number email is much more convenient to me	348720-348711-32764290
Email linked to various licenses and shared to other useful contacts that we don't have frequent communications with	348720-348711-32828567
Missing emails	348720-348711-32896713
My contacts might send the wrong emails or documents to the old email address instead.	348720-348711-32902455
I would have to access a lot of websites and change my email so I still have correct correspondence and access to their services.	348720-348711-32917481
Not remembering it and having to tell everyone the email has changed	348720-348711-32918479
It is the email address I provided in several applications and manuscripts	348720-348711-32924045
Other people would have to update my contact email to know it's me. I have many subscriptions that go to my current email and would have to change them to the new one.	348720-348711-32928163
It means I have to change a lot of info in several websites in the academia field	348720-348711-32941268
I have many subscriptions as well as log ins with the uni email.	348720-348711-32943367
Some important people might contact me via the old email address	348720-348711-32979370
Perhaps the need to change my email address in several accounts I signed to using this email and perhaps, people who would like to reach me, will need to find a way to get my email again.	348720-348711-33022934
This will depend on how it is done - currently I already have an 'alias' set up with my name as email address, and dont use the sID format. If I can continue to use this alias without any interruption or difficulty, it will be fine	348720-348711-33028201

12 Do you have any other comments on any of the above or on the way in which you communicate with your student

email address?

Showing all 172 responses	
No	348720-348711-32696281
No	348720-348711-32696275
If it is to be changed there must be a transition period and a notice maybe 30 days in advance	348720-348711-32696181
will I continue to receive emails	348720-348711-32696291
Id like to keep it for life	348720-348711-32696604
My professional life is tied to my gmail, and any contacts I make using any of my university emails are a huge risk since you guys could take away my email address after I graduate and there'd be little I could do. I would put my gmail on my publications if my advisor would let me.	348720-348711-32696806
The address book could perhaps be better if it was easier to find members of staff without knowing their name, only what they do. But the university website compensates for this.	348720-348711-32696219
some postgrad students have their names on his mail. What would happen to them?	348720-348711-32696993
Maybe it should be more clear, for people responsible for some activities (class rep, society members) how to access the relevant group	348720-348711-32696250
no	348720-348711-32696691
Nope	348720-348711-32697153
One concern: can student email correspondence fall within Freedom of Information acts?	348720-348711-32696860
I believe it is better to have just one email, rather than having to check two inboxes just to change the address of my email to a better one	348720-348711-32696232
I would only highlight my suggestion to potentially make also use of Microsoft Teams in the future as an addition to the Outlook experience	348720-348711-32696324
N/A	348720-348711-32697578
none	348720-348711-32697606
I think its nice to have names words rather than UUN in an email address	348720-348711-32697772
No	348720-348711-32697642
Much easier to memorise names-based email than with a number of digits. Less prone to mistakes and sending out emails to unintended recipients. Named-based much more friendly for research students when seeking out participants in experiments.	348720-348711-32697637
None	348720-348711-32697474
If it's temporary, then I would only use it for university correspondences. If I knew I could use it after I left the university, I would use it much more often.	348720-348711-32698011
Whomever I contact using my university email, especially outside the university (job applications etc.) will have no idea who I am based on my email address alone. Being a series of random numbers and letters, the address looks more like a spam bot to the outsiders. Having our names in the email is very important for us as it is how we represent ourselves in the context of being a student. Please make this happen.	348720-348711-32696643



when searching other people on outlook, it is sometimes very difficult to disambiguate if name collides.	348720-348711-32698013
I'd like an informatics address. @inf.ed.ac.uk. I very much like the student number system as it let's you know which year someone joined (and presumably, is in), as well as it being a unique identifier and log in to many services. It's easier to remember when it's seen more often.  Other universities use gmail as the interface provider rather than office365, I'd rather that.	348720-348711-32697930
No	348720-348711-32698093
I think it would be very valuable if there could be the opportunity to keep the University email after graduation and for an extended period of time.	348720-348711-32697694
not rly	348720-348711-32698415
No	348720-348711-32698459
I do communicate with staff only, their emails are online	348720-348711-32698645
PLEASE LET US USE OUR NAME AND LET US KEEP OUR ACCOUNT AFTER WE GRADUATE. I used this account to contact supervisors and to apply for PhD application. I don't want my important emails gone after I graduate, and I don't want to have to email everyone and tell them what my new address is. As for having our name in the address instead of a number, I mean we are human beings!	348720-348711-32697475
Change of email address might cause some confusion and need to be well communicated to all students.	348720-348711-32698196
My email address is printed on published research papers.	348720-348711-32700159
I think the student numbers are confusing.	348720-348711-32701412
It's primarily important for professional communication/job applications	348720-348711-32701983
I would suggest making tutorials on how to migrate email between email clients for people who want to keep everything all together	348720-348711-32700969
Nope	348720-348711-32704222
The current service is perfectly adequate.	348720-348711-32703998
It would be great if we had a page on the official website with all contacts and they were organised as simple as exam dates.	348720-348711-32704146
Being able to change your name if the email address is name-based is essential for trans students.	348720-348711-32704532
No.	348720-348711-32706006
Mostly forward everything academic to my personal email as have two different universitys' email addresses to deal with besides my personal	348720-348711-32705028
It is anoying when I want to email the whole tutorial group (I copy email addresses) and then when I paste them to Office 365 recipients field it will not recognise separate emails due to semicolon separation, thus I have to replace semicolons manually (it is difficult when the group is of 80 students)	348720-348711-32705278
If everyone change the suffix that should be fine. But still not so convenient since we use that to log into many education applications	348720-348711-32696269

I am very much for changing to a name-based email system, and dropping the SMS. It seems like a very logical idea.	348720-348711-32709367
Using people's names doesn't take into account people with multiple names, odd spellings, and how matriculation numbers r useful in identifying individuals throughout the entire uni	348720-348711-32710626
I think changing it to a name is ideal, as this would look better when applying for internships/jobs and would not appear to be spam email	348720-348711-32711755
No.	348720-348711-32712691
I would really really really love to keep my university email address for life. Changing to the alum email address is unnecessary and confusing.	348720-348711-32712636
I think it functions just fine as is. Seems like a huge monetary outlay just to change names on emails and yet we can't pay lecturers their pensions as agreed in the terms and conditions.	348720-348711-32713528
N/A	348720-348711-32714345
is it possible we hold ed.ac.uk, sms.ed.ac.uk, sxxxx and name 4 styles of address together?	348720-348711-32713902
No.	348720-348711-32714332
I've also used my university-issued email as a proof of matriculation in order to receive various student bonuses/discounts.	348720-348711-32712534
It would take a while to adjust and remember to use the correct email, and I may sometimes use the old form without realising	348720-348711-32715518
No	348720-348711-32716895
Impact on login for WiFi etc?	348720-348711-32717097
giving out an email address full of numbers and random letters is hard and not intuitive. Makes much more sense and is more personal to have name attached	348720-348711-32719511
No	348720-348711-32720363
Would be good to be able to make extra folders to save emails into	348720-348711-32721185
Would really like to have the option to keep the number-based addresses. I've grown to love this one as it is a good mix of time-saving (having university and outside contact come into the same inbox) and anonymity (a simple google search by a university outsider on the address won't reveal my identity).	348720-348711-32722148
Possibility of confusion if the format of the email address is changed.	348720-348711-32727431
Using the address book is simple to use, and I feel even if email addresses were changed it would still be just as easy to use the address book, so that should not be a problem	348720-348711-32729614
No.	348720-348711-32729036
a personalised email (e.g. joebloggs@ or initials like jb10@) would not only be much nicer for students but i think also email recipients. the current email address username can give a "spam"-like feel, and makes me not want to use it/use other email (e.g. personal gmail/outlook etc) instead	348720-348711-32733598
I think if I would consist of each individual's name and it would end in ed.ac.uk only, I'd be using it more often	348720-348711-32736698
Please don't add a new email address to current students! If it would involve having two email addresses simultaneously then hopefully it can just be introduced to the incoming year	348720-348711-32738188

<p>introduced to the incoming year.</p> <p>I would have liked to have an email address with my name or initials in it though.</p> <p>I came from St Andrews University to Edinburgh this year, in st andrews our email address is our initials followed by a number if necessary. This makes email addresses shorter and easier to remember. We were much more likely to use email to communicate with lecturers and other students.</p>	
no	348720-348711-32739649
Name based would be amazing	348720-348711-32752081
Priority would be having own name rather than student number	348720-348711-32757350
Having an email address with my name in it would make it easier to contact employers. The student number is far too anonymous and almost looks fake to employers and anybody who doesn't know what the numbers stand for.	348720-348711-32757383
My main concern would be whether or not emails from my student number email would be transferred to the new one or not - I've got emails I would hate to lose, and having to switch back and forth sounds rather annoying.	348720-348711-32757592
It depends on if the server can find the new email address from the search of the old email address	348720-348711-32758932
Using a numbered email address feels very anonymous and formal, and contributes to the feeling of anonymity that the university unwittingly can foster.	348720-348711-32759069
Maybe something useful for new students but not current ones	348720-348711-32759570
No	348720-348711-32760154
I already have a staff email address - if you aren't able to merge them then I'd prefer to keep it obvious which is the student one. I very rarely use the student one.	348720-348711-32760053
There are already a huge number of staff who use fname.sname@ed.ac.uk format, I think it would be beneficial to retain the @sms.ed.ac.uk suffix to prevent confusion.	348720-348711-32761005
may be an issue if two have the same name, john.smith and john.smith2 could be used but john.smith may receive a lot of john.smith2 's emails	348720-348711-32761042
I find the email system easy to navigate and it works well.	348720-348711-32762941
To create student chat application as add on to email. i.e. Microsoft Lynx	348720-348711-32763730
I prefer to receive my mail encrypted, so that not even the mail server (which I don't happen to own) can read my emails. Of course, most university sent emails go out to thousands of students, so they can be considered public information anyway, but still.	348720-348711-32764210
please change email to name based - I would love to have a permanent email address based on my name	348720-348711-32767520
Too many student societies use Facebook for communication instead of emails because they find it easier but this causes loads of issues for those of us who cannot use Facebook, whereas everyone has an email address provided by the university - can more technical support be provided to societies and clubs to encourage the more inclusive use of emailing, by making it easier for them?	348720-348711-32769045
I don't see any issue with the system currently. I have my personal email address and a uni one, and I use them for personal affairs and university affairs respectively.	348720-348711-32768525
I'm a clinical scholar so I have a student e-mail and a staff e-mail (which has already an alias as firstname.lastname@ed.ac.uk. If the student address would change to the above format,	348720-348711-32770093

would this interfere with the staff mail? Could they then be merged and stopping having 2 accounts? That would be the easier way.	
if a change of email is finally done, a good option could be to automatically link the old email address to the new one	348720-348711-32770641
I use my university email address to correspondent with some employers. If they were unable to contact me, that would be inconvenient.	348720-348711-32775401
none	348720-348711-32775196
MAKE THE CHANGE!	348720-348711-32781780
No.	348720-348711-32781942
N/A	348720-348711-32781279
I think that changing the format of the email addresses to be based on names is a very good idea, as I find the current system quite confusing.	348720-348711-32787461
N/A	348720-348711-32788000
It is sometimes embarrassing giving out the school email address to people outside school or work because the number is so impersonal.	348720-348711-32789046
Hi there,  it would be very important to preserve and even extend the ability for us to be able to add alternative email usernames. Of course they will have to be based on our real name but it is very useful to have multiple aliases for different purposes, for example johnnicolson@ed.ac.uk john.nicolson@ed.ac.uk and jnicolson@ed.ac.uk The simplest use case of this is that once we start getting spam messages to one of them we can filter them out by recipient email. Something like gmail's handling of emails where dots in the username portion of the email are ignored would be even better because they will provide each one of us with thousands of variations we can use when registering to websites.  Regards,  John	348720-348711-32788020
I think changing the number email to a name-based email is a good idea. Not only because names are easier to deal with and remember than a string of digits, but its also symbolic of what the university's message is: are students numbers or people?	348720-348711-32793417
It would be easily recognised by my colleagues as me.	348720-348711-32796558
i dislike dots in email addresses. so why not joe@..if available.	348720-348711-32798160
I would really love to have official university email address with my name! Have been trying to get it.	348720-348711-32804438
Almost no communication. I use my private one.	348720-348711-32807775
Honestly, I use it to check for events, communicate with my personal tutor and get discounts online through unidays, I generally try to avoid using it in favour of an alternative. It seems strange that the university is so interested in the adoption of it as our go-to mail client.	348720-348711-32814802
I think the spam or general emails need to be better streamlined.	348720-348711-32824920
I personally feel that many would benefit from having their names as the email addresses, as	348720-348711-32825278

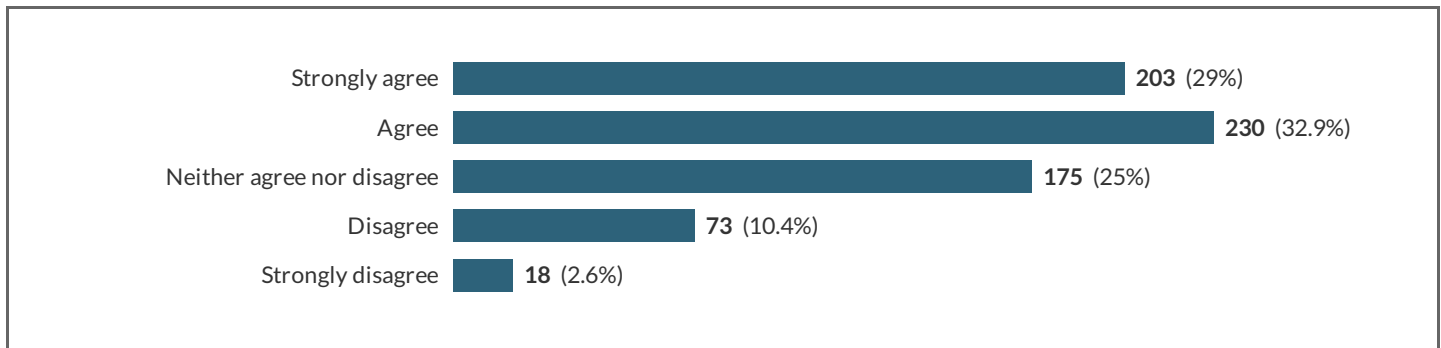
<p>this would cause less confusion when compared with a serial number. BUT, my issue is, using a name would further complicate things if the student has a complex name. But this wouldn't be an issue if the office365 or outlook address books are adequately updated.</p>	
No	348720-348711-32828404
As an undergrad, I felt the s##### format worked. The named identity and shorter @ed.ac.uk have mattered more as post-grad where email is shared beyond university community	348720-348711-32828567
NO	348720-348711-32828486
nope	348720-348711-32828851
we remember other student by name it is very difficult to communicate by student number	348720-348711-32829267
As a PhD student, I requested to have an email address like what has been suggested here when I started. For me it was very important as I need to do a lot of networking and reach out to both academics from other universities and people from industry. I also use my university email for extra curricular activities as it looks more professional than a personal email. I think it is a good idea to have all students using email addresses with this format as they can use it then is a good email address to use for extra curricular work, applying for jobs and also useful if they need to contact people from other universities or industry for their final year dissertations (looks more professional).	348720-348711-32828507
I feel like the email address is not such a big problem, initially in my first few weeks of uni I struggled to remember my number, but now I'm ok.	348720-348711-32850945
I think it is difficult to enter to the mail platform.	348720-348711-32867485
Nope	348720-348711-32870807
No	348720-348711-32894017
No	348720-348711-32893869
I am slightly worried that my email address would be very long if it was based on my name since I have a long name.	348720-348711-32898153
Personally, I feel that the current email address system is already good enough, i.e. I could find someone easily via the address book. And if the new system were to apply, it might cause some troubles to remember the new email address and may easily mistype wrongly.	348720-348711-32897815
It would be great to have the email address after studies.	348720-348711-32900264
Having names in place of student numbers would make the email more identifiable and make searching for address simpler and easier.	348720-348711-32906759
Complete waste of time and money, the system is fine as it is. What exactly do you hope to achieve by changing this?	348720-348711-32908236
I think it would be helpful to have names rather than student numbers in the address	348720-348711-32911678
I think it would be nice to have names instead of numbers. It would be confusing but if you can have it so our emails can receive emails under both name and number I think the disruption would be minimised.	348720-348711-32913158
Some people have the same name and are in different years so the current e.g 15 at the start is useful for narrowing it down	348720-348711-32915753
no	348720-348711-32915940

no	348720-348711-32915740
Not really	348720-348711-32916215
No	348720-348711-32916280
Keep the matric number form, it is very good	348720-348711-32915939
Nope	348720-348711-32916620
I think the matriculation number email makes contacting other students very easy. But it does not look professional if used for other things such as job applications, so for purposes outside university I would use my personal email instead.	348720-348711-32916376
The ability to use both a name-based and a student number-based email address simultaneously would be best	348720-348711-32916679
There should be a way to change which emails go to 'Focused' and 'Other'	348720-348711-32916309
I think the system is good as it is	348720-348711-32917236
I think sometimes it can be confusing whether to use @sms.ed.ac.uk or @ed.ac.uk, perhaps it would be better to unify them at some point in the future.	348720-348711-32916760
No	348720-348711-32917946
My student email address name is wrong - my last name is written twice. I have tried to contact someone to help me with this - no one has ever opted to change it. So I opt not to use my student email address also for this reason.	348720-348711-32918714
I currently receive emails to a name based sms.ed.ac.uk address that goes to my numbered address (e.g. i.nitial@sms.ed.ac.uk) and have found that adequate though control over the name would be ideal	348720-348711-32918630
I would prefer to have my name on it so I could better identify the owner of the email.	348720-348711-32918835
None	348720-348711-32919414
No	348720-348711-32919663
Current implentation seems reasonable	348720-348711-32920184
People may email me using the old email address and it won't come through as a result.	348720-348711-32920963
My account refuses to receive emails from Amazon so as of yet I have not been able to benefit from Amazon Student	348720-348711-32923288
It is much much easier for people to remember a name than a series of numbers!	348720-348711-32923702
I think a name in the email address would be helpful for correspondence outside of the university because it does not seem as impersonal.	348720-348711-32924433
Having a large number of aliases is very confusing for signing in to things. Better than it was a few years ago though.	348720-348711-32924636
I really like the system of being able to look up all students in the address book. It is very convenient if I need to contact people on my courses if I don't know them personally.	348720-348711-32927607
No.	348720-348711-32938148
Prefer the matriculation number	348720-348711-32940023
No	348720-348711-32958957

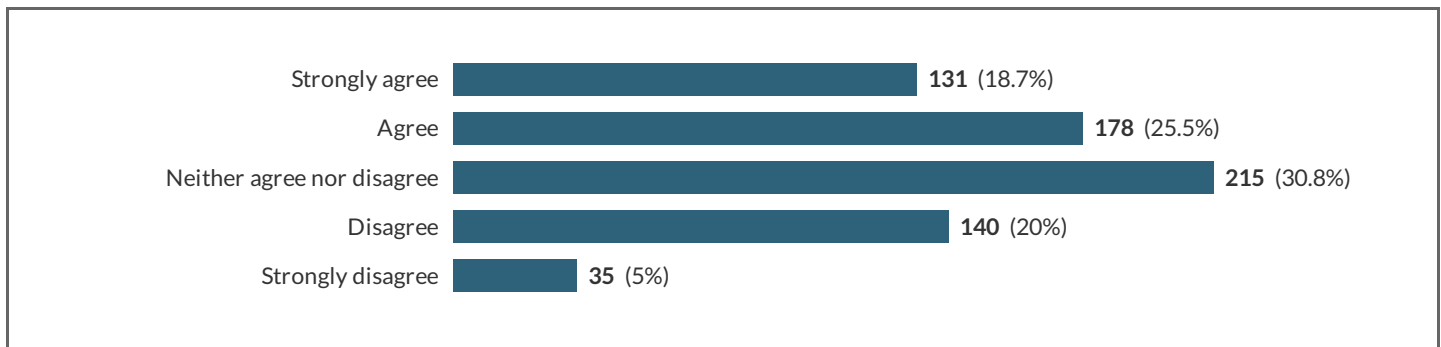
the uni email is convenient as it is so i have no issues	348720-348711-32928242
s88888@sms.ed.ac.uk is an embarrassing email address to contact people outside the university. It looks like spam, and gets caught in filters. I get an inordinate amount of spam to this address. I usually ignore mail sent to this address, because it's an all-University blast or spam.	348720-348711-32968040
As long as I keep getting the important emails from the University, I don't mind if you change it	348720-348711-32969575
I would quite like to be able to keep my university email account for life.	348720-348711-32972238
I would like to have the name instead of the student number, easier to find and contact any person	348720-348711-32979099
I strongly support the proposed change in email address. It may cause inconvenience to some at first but it is much better than having the matriculation number as the basis for the email address.	348720-348711-32981217
I primarily use my university email for university affairs ONLY. I use other accounts for personal emails and job applications. As far as I am aware this is the same for most other students.	348720-348711-32984625
To me personally I wouldn't care if my uni email address was changed or remained the same. The only thing I care about keeping is the @ed.ac.uk or @sms.ed.ac.uk. Either one of those is fine	348720-348711-32999669
I wouldn't mind having my address changes only if all the emails that are sent to my previous address are automatically forwarded to the new one	348720-348711-33002497
I would like my uni email address to have my name so that it appears less impersonal	348720-348711-33008986
The new format (name@ed) feels a lot more serious and representative.	348720-348711-33019265
I strongly feel that changing email address from UUN to name format will make student email looked more professional(very important if need to communicate) with people outside UoE	348720-348711-33025952
I have already setup an alias to achieve the proposed change, personally. If a name-based address is default would be better	348720-348711-33028201
Changing emails would be nice in the sense of "not just being a number" and being perhaps easier to find. However, having to do mail searches on two emails would be a pain if quickly trying to find something from the past.	348720-348711-33029944
While developing a voice for email communication is essential for going into the professional world, some sort of instant messaging platform would often better suit my needs as a student e.g. getting in touch with tutors or other students in a group project	348720-348711-33035468
if you will switch to the use of names in place of the numbers, allow both formats to be functional simultaenously for some weeks to allow people become conversant with the new system	348720-348711-33039489
I also have a work email address with the format first.last@ed.ac.uk. It would be ideal to be able to keep my work and student email address separate given that my correspondence from each is different. Perhaps keeping the @sms.ed.ac.uk is a work around for this?	348720-348711-33042313
no	348720-348711-33049662
Lifelong access would solidify alumni community	348720-348711-33057506
I guess I would only have to tell some people that's the email is changing, but because I only use it to communicate with my supervisors and other students, it would be updated on the	348720-348711-33058416

use it to communicate with my supervisors and other students, it would be updated on the Office 365 address book	
The Business School offered an email address to me which was in the format of <initials>.<lastname>@sms.ed.ac.uk - However, I don't tend to give it out because I cannot send emails out using that handle (even though I can receive through that address). If I reply I will only be able to reply using the <student number>@sms.ed.ac.uk address, and that makes it very inconsistent for me.	348720-348711-33064889
email with the name	348720-348711-33067429
An sXXXXXX@sms.ed.ac.uk or its variants never looked very professional, was never easy to pass on, and basically I never felt tempted to use it beyond the university correspondence.	348720-348711-33075838
I hope you make it better.	348720-348711-33088314

**13** In a name based email address format, I would want my first name included e.g. joe.bloggs@ed.ac.uk.

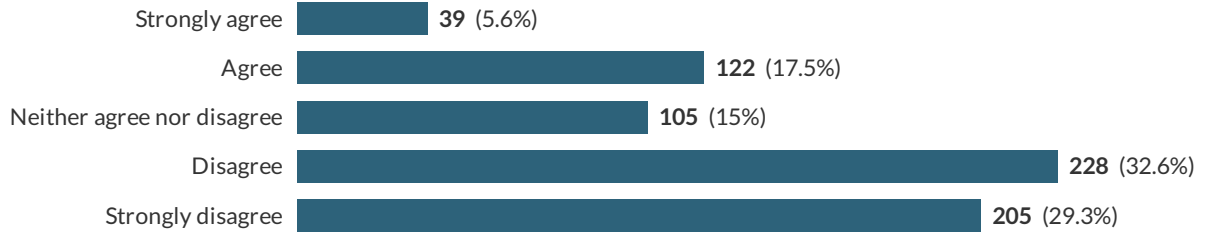


**14** In a named based email address format, I would prefer to have my first initial included rather than my first name e.g. j.bloggs@ed.ac.uk.

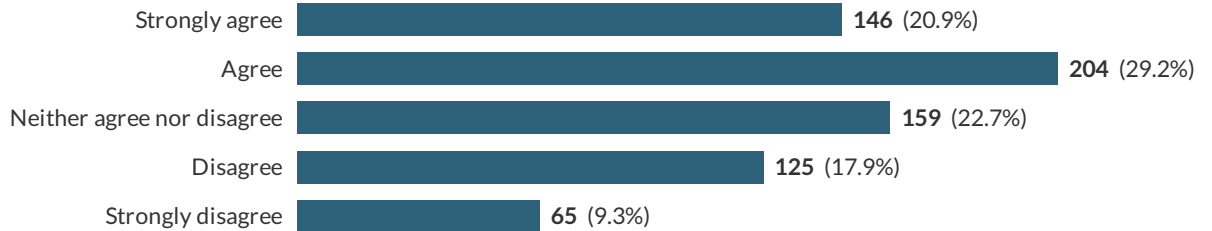


**15** In a named based email address format, I don't mind having my year of entry included e.g. j.bloggs2018@ed.ac.uk or j.bloggs18@ed.ac.uk.

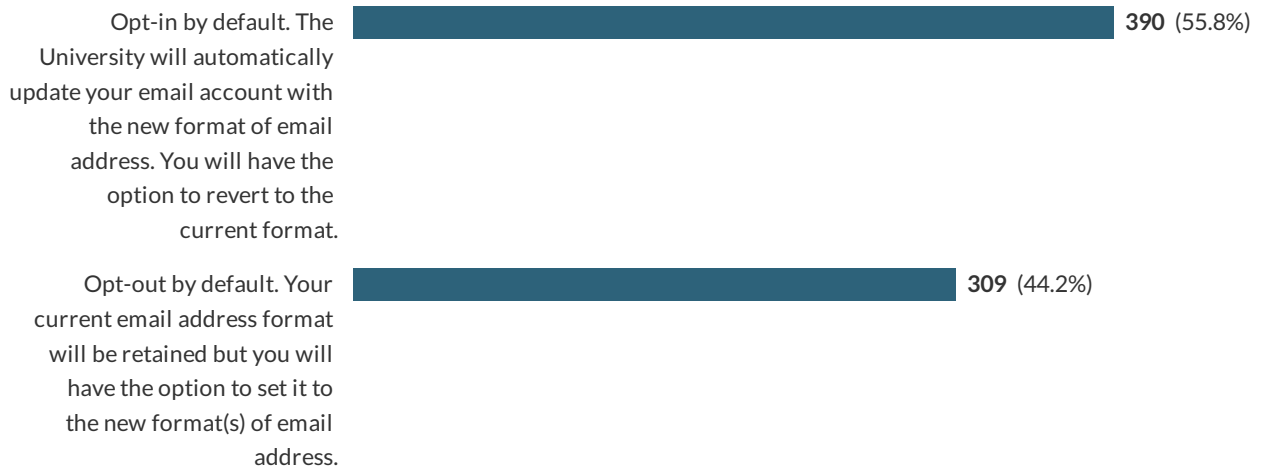




**16** I would like to have a choice of different email address formats to choose from.



**17** If we introduce a new format of email address, which method of change would you find most preferable?



**18** Do you have any other ideas for, or comments on, the form of the new student email address?

Showing all 163 responses

Using names instead of numbers, while sometimes easier, often results in the wrong Bob Smith (or similar common name) receiving certain emails, in a way which doesn't really happen with ids

348720-348711-32696118

happen with us.	
I would have a personal preference for the first initial over the full first name. I am a female postgraduate student in informatics and I know that unconscious biases exist which when employers/others know your gender they can treat you differently. I think we should have the option to remain neutral from the perspective of our email address.	348720-348711-32696107
NO	348720-348711-32696275
The new format might be problematic for students who have the same names and same entry year.	348720-348711-32696161
Full name and year of entry in the email address would be very helpful	348720-348711-32696337
I think aliases should be possible. It's my preference to have first name and surname but maybe one should be able to have an alias.	348720-348711-32696210
I personally think that having UUN@ed.ac.uk would be ideal for students, as we often use UUNs in societies for registration and, unlike names, it's totally unambiguous - very easy to find people's emails. Having names for staff/faculty is much preferred as we already know them by name, and not by any numeric ID.	348720-348711-32696113
It might be problematic/inconvenient for students who have long names with multiple words (e.g. I have 7 names in my full name)	348720-348711-32696223
For these students, their email would be unnecessarily long or not representative of their full name.	
If the students could choose what names they wanted to be included in their University email, then it would be more convenient.	
let student choose to opt-in or opt-out	348720-348711-32696291
I appreciate that you guys are taking the time to ask us about this and to act on it.	348720-348711-32696806
Nicknames based on initials might work - if students could choose their own. My full name would end up being vidminas.mikucionis@ed.ac.uk which is very long, but I prefer this to v.mikucionis@ed.ac.uk	348720-348711-32696219
Best option would be something in between, like: vidminasm@ed.ac.uk (which I agree, would not work for everyone, only those with rare names like mine)	
Will all mails that get sent to the current email adress be rederected into the new one once we change it? Because if not, that would be horrible.	348720-348711-32696242
So I still believe that the best option is to have choice - normal email in form sXXXXXX because it is unique, but for external purposes, something like john.jack2018	348720-348711-32696250
Including a year after the name looks terrible	348720-348711-32696849
no	348720-348711-32696691
Include the middle name, like john.j.smith@ed.ac.uk to help disambiguate names.	348720-348711-32696942
Nope	348720-348711-32697153
on other websites, when one creates an account, a set of suggestions is made - this way potential duplicates could be resolved in this case too - e.g. one student would be j.bloggs@ed.ac.uk and other joe.bloggs@ed.ac.uk.	348720-348711-32696324
N/A	348720-348711-32697578

I think by default a system similar to the staff addresses would be good, ie. firstname.lastname or firstinitial.lastname. Adding the year of entry to the end would be only for when two users would have the same email address without it.	348720-348711-32697494
if the email format needs to be changed it must be done automatically to save us the hassle of keeping track of 2 email addresses	348720-348711-32697606
No	348720-348711-32697642
Surnames with more than one word that aren't hyphenated should be treated as one word eg. van Persie becomes ...vanpersie@...	348720-348711-32697767
Would like both sXXXXXXXX@... and j.bloggs@... to send to same email adress	348720-348711-32697474
I really don't want to see the entry year in the email, but I also understand there will be collisions especially if it's j.doe@ed.ac.uk. We should have a clarification on how the addresses will look like in the case of collisions.	348720-348711-32696643
Having names in email address is a big plus. Also tail of the university is not clear. Some employers overseas do not understand it is an University of Edinburgh address.	348720-348711-32697423
I'd like an informatics address as I'm an informatics student. E.g @inf.ed.ac.uk. I very much like the student number system as it's standardised, let's you know which year someone joined (and presumably, is in), as well as it being a unique identifier and log in to many services. It's easier to remember when it's seen more often. It also appears more professional, and is better for external privacy. Please don't change the system.	348720-348711-32697930
No	348720-348711-32698093
I think the current way of using the emails with the student number is much easier to use than a name. For example using the student number is easier to note down as with names if you are communicating your email over the phone the spelling of names may be mixed up whereas numbers are easier.	348720-348711-32697694
How about appending a number if an email is taken? At my old Uni, if some.name@ was already taken, you would get some.name1@ instead	348720-348711-32698241
there should only be one new format, otherwise it might become extremely hard to search for someone	348720-348711-32698415
A default address based on name/last name/initials would not work for non-UK/US students. For example, Spanish people have two last names and the University already treats the first last name as a middle name, and the system de-capitalizes the second last name. If email addresses are created according to this, then people will end up having random combinations of their names in their email addresses. Just give us options, because you can't account for everything.	348720-348711-32697475
Allow middle name initial if there are clashing names	348720-348711-32698948
Having the year of entry looks incredibly stupid. Like when we were all 13 and thought that kind of thing was cool.	348720-348711-32699301
Having my UUN doesn't bother me at all. A lot of people make mistakes with @(sms.)ed.ac.uk though, so that should be changed if possible.	
It should be as consistent as possible though. Don't change some people's but not others. Make sure the Office365 address book is up to date too.	
support!!!!!!!!!!!!	348720-348711-32699995

No	348720-348711-32701412
The format should be standardized for students across the Uni or at the very least stadardized at the school level otherwise it's going to create needless work for IS staff to constantly fix + then if a person has another's name it's easier to email them	348720-348711-32700969
It would be nice to distinguish emails of people with the same name by methods other than adding a number. Using more initials or including first names would mitigate this problem.	348720-348711-32701792
I think if the format does change it should change across the board. It would only add confusion if students have various formats of their email address. So if it changes to eg. j.bloggs2018@ed.ac.uk but some students have j.bloggs@ed.ac.uk or sxxxxxxx@ed.ac.uk then it may get confusing to know who has what format. Personally I think having the grad year is a good idea since it would separate student emails from staff emails.	348720-348711-32702601
As long as all possible options are valid when signing into things, it is alright. The whole sms.ed.ac.uk and ed.ac.uk is already sometimes very confusing, especially when signing into things with the address, adding more options would be extremely chaotic if they were selectively supported.	348720-348711-32703107
<p>Omitting the "sms" would be great - I still (after 3 years) don't understand when it does/does not need to go in, seems unnecessary.</p> <p>Changing to a name-based system for students seems pointless, also complicated for those of us with boring common names that may be duplicated (does one person get a number after their name? How do you know if you're getting the right person? What if you have the same name but one has j.bloggs and the other joe.bloggs?) or for people with extremely long names (e.g. I have a friend with a first name, middle name and long double-barreled surname, all with accents).</p> <p>I also get enough people mixing up my first and surnames and calling me by my surname (a common name) as it is.</p> <p>The current unified system for students works well - I don't know why it needs, or see the merit in, changing it up (sorry to be so blunt).</p>	348720-348711-32702617
Nope	348720-348711-32704222
<p>Using names to build email addresses is almost certainly going to result in clashes after a few years, adding numbers to names would be ugly and defeat the point, and even if addresses were to be deleted when you leave the university and recycled it is very possible you could inherit other old students accounts that were still registered with that address.</p> <p>As much as I like the idea, I'm struggling to see how this would ever work, and whether it is entirely necessary.</p>	348720-348711-32703998
While I do like the idea of options for format, it might be easier to have all the same format for everyone.	348720-348711-32704932
Getting rid of sms and using initial only is the 'nicest' format, but not if it's undone by having to add random numbers for non-unique combinations. I'd rather have first.surname@... than initial.surname appended with year of entry or other digits.	348720-348711-32705157
Having your first name allows to remove the awkwardness of meeting someone and now knowing how to refer to them but by their surname. Year of entry is not really useful as people switch degrees/repeat/have different lengths of degrees	348720-348711-32704532
Would be a little confusing for people with common names to have, already need student	348720-348711-32705915

number often enough to have it memorised.	
Set up a forwarding scheme from each student's old format address to the new format to minimise disruption in the transition period.	348720-348711-32706006
There can be several people with the same first and last name so keeping the student number based address is essential. Especially if considering offering lifetime email as name collisions would increase as years went on and having your name along with a bunch of random numbers is worse than simply having to use your student number.	348720-348711-32705028
Please don't provide too many options to people for formats, else it will end up being a bit of a mess.	348720-348711-32700312
Last name with the first letter of first name and some unique number maybe	348720-348711-32696269
Although I don't like the idea of having the year of entry in the email address, it is much better than having an arbitrary number (e.g: joe.bloggs923@...) if there are multiple people with the same name)	348720-348711-32709367
Uniformity is important across the entire university to ensure people can make safe expectations and assumptions. Sure, using a matriculation number can be limiting (just like a name) in changing your email name if you want to start fresh but a name doesn't change the existence of the account under a common IP address. Ergo you should really have the option to restart your email under the same format as the entire uni.	348720-348711-32710626
-	348720-348711-32711755
No.	348720-348711-32712691
I believe everyone should have the same format.	348720-348711-32712636
Like J.Smith2018@ed.ac.uk	348720-348711-32713902
Not that I can think of. The suggestions are pretty neat.	348720-348711-32714332
I see what you're trying to do with the year of entry at the end – it's really just a way to minimize conflicts for people with duplicate names. Furthermore, as I'm sure you'll see from the responses, many people will have different preferences on what is the best format. Therefore, I think it would be the best if you pre-specified a wide range of appropriate and acceptable formats including "john.doe@...", "j.doe@...", "jdoe@...", "doe.john@...", etc. and had students choose upon entry. That way you don't let people choose their exact email (or you could as an alternative, pending manual approval), which would prevent silly/offensive addresses, but also use the variety in people's preferences to your advantage by spreading the potential name conflicts across several forms. Yes, it would be slightly more difficult to implement but not by very much and I would argue it's worth the nicer addresses.	348720-348711-32712534
Lastly, please keep in mind that international students' names might have special requirements. I, for instance, happen to have a first name that literally nobody is capable of pronouncing, and so I go by a different version of the same name, which I've specified in the "known as" field on Euclid. It would be nice if this was possible to use as a part of the email address as well. I'd imagine that this might be especially useful for Asian students.	
For people with long names, like mine having both or only last name might make email address too long and annoying for use. Allow for options to choose from (student nr., first name, last name, etc)	348720-348711-32714370
I think having just the first initial included rather than first name makes more sense since first names tend to have multiple forms (e.g. Tom vs. Thomas). This gets more tricky for international students. Everyone knows Tom and Thomas are the same but few people know Brano and Branislav are the same.	348720-348711-32714227

I think year of entry might make the address look messier, however name or initial is definitely more personal and other people less likely to make mistakes when typing it	348720-348711-32716895
Using a name is far more personal and makes you feel less like just another number	348720-348711-32733909
i think the new student email address is an excellent idea and hope it is implemented soon.	348720-348711-32733598
My last name is long and difficult to spell for most people, I would prefer a simpler initials only format. As this would make email addresses shorter and easier to copy correctly.	348720-348711-32738188
Random numbers are not preferable, like j.bloggs12. would be better to have partial names jo.bloggs or initials.	348720-348711-32740620
It is better if there is a transparent policy to handle colliding names - that is, if two John Smith start their studies in the same year, how to find out which email address to use.	348720-348711-32748428
I am a fan of informative but short email addresses so would cut out the first punctuation: joebloggs@ed.ac.uk	348720-348711-32748876
Don't make them too long/complicated. It should be so, that if I know someone's name, I can send them an email without finding out more info. E.g. j.bloggs@ed.ac.uk and not j.bloggs.2.2018@ed.ac.uk	348720-348711-32752081
No, I would prefer a simple address with my first and last name.	348720-348711-32757383
Nope	348720-348711-32757609
Having the ability to choose either the full name or initial would allow people the chance to find the most appropriate one. Eg if lots of people share the same surname, or if the initial creates a "funny" word	348720-348711-32759069
if all of them were changed, after about a month, i don't think students would notice	348720-348711-32759720
No	348720-348711-32760154
See my comment above re. issues for people with already existing staff email addresses (mine is already firstname.surname@ed.ac.uk)	348720-348711-32760053
It should be implemented across the entire university affecting everyone in a standardised manner.	348720-348711-32760747
See previous comment..	348720-348711-32761042
I strongly believe everyone should have exactly the same format. If you know a tutors name, you can almost always assume their email which is very useful. Different formats would prevent this.	348720-348711-32762941
Please do it as soon as possible, university email with UUN number often not read by non UoE recipients because they consider it as SPAM	348720-348711-32763730
i think it should stay as it is as you can find the address through the name anyways	348720-348711-32764485
You got the definitions for opt-in and opt-out wrong. I prefer the opt-out approach where the email address is automatically changed, but gives users an option to opt-out and revert back to the old one.	348720-348711-32764210
No.	348720-348711-32781942
N/A	348720-348711-32781279
N/A	348720-348711-32788000

Hyphenated surnames might be too long except it is abbreviated by choice	348720-348711-32789046
It will be very important to have the ability to use alternative aliases based on our real name. This is especially useful since it is inevitable that an email address will eventually start receiving SPAM. A simple approach is that taken by gmail that ignores dots in the username portion of the email so that johnnicolson@ed.ac.uk john.nicolson@ed.ac.uk or johnnicolso.n@ed.ac.uk are considered to be the same email address. Using something like this every time we register to a website we could have the ability to use a variation so that in case it starts receiving SPAM we can just block by recipient address.	348720-348711-32788020
I think staff and students' email addresses have to still be differentiated in some way - this will avoid students accidentally sending a wrong email to a staff member, and vice versa, which could be a potentially (super) embarrassing situation!	348720-348711-32793417
If two persons have the same name, maybe the middle initial can also be added to distinguish them	348720-348711-32796558
make the first part optional if possible eg joe@, bloggs@, joebloggs@, jbloggs@ etc etc	348720-348711-32798160
I believe a simple initial of first name then last name would be a preferred and easily memorable method of having the email address. Such as for me: khatteland@ed.ac.uk	348720-348711-32801584
What happens if two students have the same name? this happens with staff and sending emails to staff (by their names) regularly. It's also possible to tell who is a student and who is staff through the current email addresses, which is important. Would this still be possible?	348720-348711-32802647
The first name and last name should be included in the email. Example john.smith.2018@ed.ac.uk	348720-348711-32808961
Not really, other than maybe the uni has bigger issues to deal with than this? Like the outdated PC's, terrible learn portal, abhorrent EUCLID system, and the -strike-. Cheers.	348720-348711-32814802
It might be difficult to find email addresses of people with common names. I don't know if a programme clue can be added into the email address. Will the addresses be computer generated?	348720-348711-32814997
i like this format more surname@ed.ac.uk or firstname@ed.ac.ir if they are still open and not taken by someone else	348720-348711-32817361
My name is very long, so some method of being able to choose to shorten a double barrel last name as well	348720-348711-32824920
I hope the final decision is to enable lifetime usage of the university email address!	348720-348711-32825278
No	348720-348711-32828404
NO. please just do it.	348720-348711-32828486
no	348720-348711-32828851
some time many students or staff may have same names it is difficult to manage same id for every one so consultation required be student or staff before making new email.	348720-348711-32829267
It should be opt-in for new students and students who haven't had the option to apply for the suggested email format previously. But for PhD students who have had the option to change their email addresses before, they should be allowed to have the email addresses that they have already changed theirs to (if they have). My university email is in the format firstname.surname@ed.ac.uk as I requested and put as one of the options in this survey, an I	348720-348711-32828507

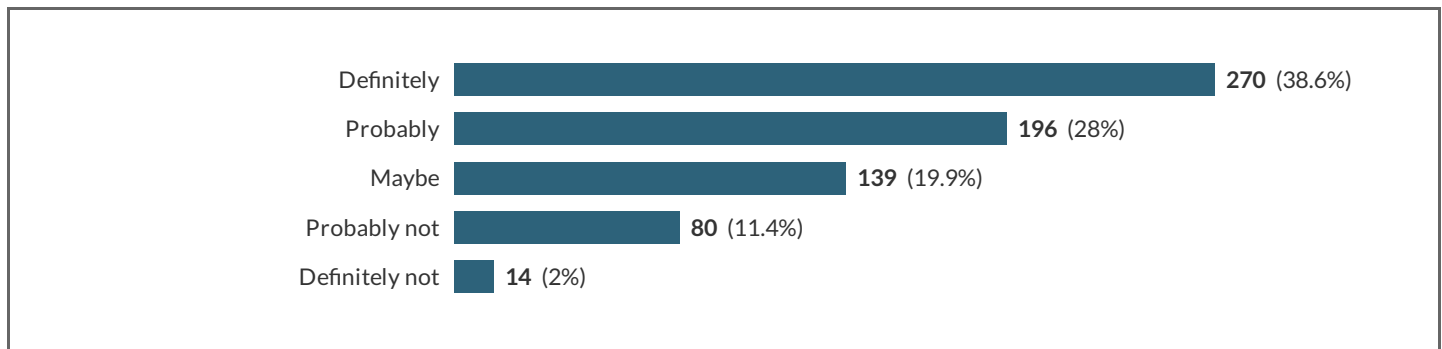
would like it to be kept this way.	
Is this the same for alumni? Would be really good to keep the same email.	348720-348711-32835735
Don't make it too complicated - would defeat the purpose	348720-348711-32841736
I would prefer if outlook did not have our names appear in capital letters (right now, emails appear in other people's inboxes as LAST, first)	348720-348711-32860140
no	348720-348711-32867485
And an information of how to set it to the new format and how that would affect my mails. e.g. if I still receive mails to my old adress, how i could access them	348720-348711-32867811
Nope	348720-348711-32870807
No	348720-348711-32894017
No	348720-348711-32893869
Think it's a great idea!	348720-348711-32897777
As stated before, I am worried that my address would be very long if I had both my first and last name. And while I would liked format the address myself, it is probably easier if everyone has the same format.	348720-348711-32898153
Joebloggs18@ed.ac.uk	348720-348711-32899213
In my opinion, the new email address would be difficult to identify if one has the same name as someone else. It happens alot to chinese people, where we have the same last name.	348720-348711-32897815
last name initial.firstname: b.joe@ed.ac.uk	348720-348711-32900264
It would be a complete pain switching emails	348720-348711-32909117
I am very happy with the way they work currently. Wouldn't change them, but appreciate you trying to make our lives easier.	348720-348711-32915232
If its not broke don't fix it. There are more important things than e-mail addresses.	348720-348711-32915753
At my school we just had the last digit of the year you joined in the emails. e.g. if you joined in 2012 your email would be 2bloggsj.	348720-348711-32915940
For us with double-barrel surnames it would be nice to be able to chose which surname to put in the email address if using both would be too long.	348720-348711-32916215
Matrix number form	348720-348711-32915939
I don't particularly see the need to spend money or time on this as it's not a concern and money and time could be better used elsewhere.	348720-348711-32916258
Can we have the option of whether it should be j.bloggs or bloggs.j. I think some non english names have surname at the front so that'll be really helpful	348720-348711-32916620
I prefer the current email address	348720-348711-32916376
Will make it more difficult to send emails to fellow students - you need to know the correct spelling of their names rather than just their matriculation number	348720-348711-32916309
New students could have the name email by default, but current students should have a choice if they want it to change.	348720-348711-32916798



Having numbers in an email address can seem unprofessional for job applications	348720-348711-32917236
Is it possible to have both email addresses at the same time (i.e. the original with student number and the one with name)? I realised that I have both.	348720-348711-32916760
Nope	348720-348711-32917946
I think a name based system will be problematic as you will inevitably have multiple people with the same names. And therefore will need a different way of distinguishing these people, for example adding numbers to the end of the email addresses. As someone who has had this happen to them, it is very irritating and you always end up getting emails intended for the other person.	348720-348711-32918479
I would suggest opt-out as the start of a gradual move to named addresses across the board, in order to iron out any issues	348720-348711-32918630
There should be consistency across the board, everyone should either have a name or a matriculation number.	348720-348711-32918953
none	348720-348711-32919414
To me it makes sense to keep the format consistent across students as this would make it easier to find someones email address.	348720-348711-32919663
The same format for everyone would be preferable in order to easliy send mails to other students	348720-348711-32919477
Use initial of middle name if available before adding a number at the end.	348720-348711-32920219
No	348720-348711-32920963
don't think chanfinne the format is necessary. The student number id correlates with our EASE accounts and makes things much easier in my opinion. Personal name bases aren't really necessary for most University communications.	348720-348711-32920737
There should be an option for having you full first name and part of the surname. This is what would suit me best, as my surname is long.	348720-348711-32923034
Include middle name initial as well	348720-348711-32923288
I would prefer if all emails were the same format; it would be much easier to infer someone else's email address rather than guessing which format they've chosen to use.	348720-348711-32923702
Being able to decide whether you want to include your first name initial or full name might be helpful.	348720-348711-32924433
The simpler the better.	348720-348711-32924636
If the address format changes then it should change for everyone! Using different formats would defeat the purpose of changing it in the first place.	348720-348711-32927607
Some international students like me have two surnames, this could be problematic in that it would create either very long email addresses or have to cut part of each surname or use only one surname. The current format is also better since it allows you to give your email without giving your actual name (useful e.g. when posting an advert).	348720-348711-32928163
this is really fucking insignificant in the grand scheme of my university experience.	348720-348711-32938148
Get rid of the 'sms' bit in student emails!	348720-348711-32952123
No	348720-348711-32958957

My name is very long, so it would be impractical for me to have an email address based on my name	348720-348711-32969575
Perhaps an option to shorten last names in the event that somebody has a really long one.	348720-348711-32972238
I think that it should not apply to existing accounts, as this will only cause unnecessary confusion. A new format for email should apply to new university applicants.	348720-348711-32984625
No	348720-348711-32999669
I personally have requested and achieved that my name in university systems should contain a non-English accented letter, namely an "á". Please make sure that when the program suggests an email address for me, it will change this to "a" instead of some gibberish such as "?" or leaving out that letter.	348720-348711-33002418
Many format has a potential to be a mess, with lots of typos.	348720-348711-33019265
I'm already using an 'alias' how will this be affected?	348720-348711-33028201
No - I will be finished in one more year so happy to go with flow.	348720-348711-33029944
There should be flexibility for students to choose the format of the new address.	348720-348711-33034701
no	348720-348711-33049662
No	348720-348711-33058416
As I mentioned before, the Business School offered me an email address with my initials and last name on it. However, I didn't like the combination of all my initials and would have appreciated if I could have chosen to just include one initial instead of all three.	348720-348711-33064889
no	348720-348711-33067429
Nope.	348720-348711-33075838
No	348720-348711-33088314

**19** Do you think you would make use of an alumni email address after you have graduated?



**19.a** If you have selected Definitely, Probably or Maybe, for what purposes would you want to use your university email address after you have graduated?



**19.a.i** If you selected Other, please specify:

Showing all 55 responses	
none; I selected probably not	<a href="#">348720-348711-32696277</a>
nothing	<a href="#">348720-348711-32696233</a>
Wouldn't use alumni email most likely	<a href="#">348720-348711-32696187</a>
Wouldn't use.	<a href="#">348720-348711-32696210</a>
Continuing to receive and have access to services using my current email address.	<a href="#">348720-348711-32696113</a>
all correspondence	<a href="#">348720-348711-32696604</a>
I would just want my old address so people seeing my publications can access me.	<a href="#">348720-348711-32696806</a>
Our research papers have university email address. We may get emails regarding our work on university email ID.	<a href="#">348720-348711-32696673</a>
Maintain subscription to mailing lists and web services	<a href="#">348720-348711-32696860</a>
n/a	<a href="#">348720-348711-32697819</a>
Potential employers or other institutions	<a href="#">348720-348711-32697637</a>
Getting student deals since I still have an ac.uk address.	<a href="#">348720-348711-32697930</a>
Keeping in touch with industry partners.	<a href="#">348720-348711-32698220</a>
This question doesn't apply to me	<a href="#">348720-348711-32698531</a>
It's on research papers.	<a href="#">348720-348711-32700159</a>
So that I can continue to receive emails at the address	<a href="#">348720-348711-32701792</a>
I didn't select Definitely, Probably or Maybe	<a href="#">348720-348711-32703343</a>
Selected 'definitely not', survey would not continue without an answer to this Q.	<a href="#">348720-348711-32702617</a>
I like to have the least amount of different addresses as possible	<a href="#">348720-348711-32704532</a>
I didn't choose any of those, the questionnaire is bugged.	<a href="#">348720-348711-32705751</a>
It's printed on papers and stuff	<a href="#">348720-348711-32708259</a>
I selected "Probably not" but it made me answer 19a anyway. There are a few problems like that on this survey.	<a href="#">348720-348711-32700312</a>

Using an email uni when u aren't presently affiliated with the uni comes off unprofessional.	348720-348711-32710626
Keep in touch with my network	348720-348711-32713955
To retain access to various accounts I've created using the address.	348720-348711-32712534
Would appear more professional when contacting or applying for jobs and organisations for example	348720-348711-32714370
Retaining inbox information. Some of these emails are useful decades later.	348720-348711-32722148
to have a record of previous emails from time at university	348720-348711-32733598
Work email may still be under a uni address	348720-348711-32740620
Some services required university email to register, and you can't change it afterwards.	348720-348711-32743973
Continue to receive emails from university contacts and some mail lists I am interested in.	348720-348711-32748428
Just in general it would be nice as an alumni.	348720-348711-32757383
To access articles through alumni access	348720-348711-32759570
Job applications	348720-348711-32760501
keep using the files from onedrive	348720-348711-32766233
To access my email in case I am still being contacted on it	348720-348711-32767300
to keep up with my UoE-related research	348720-348711-32770641
If same email address, to retain contact with employers who have my university email address	348720-348711-32775401
A very important reason is permancy. After you publish journal articles you want people to be able to contact you on the professional address that is printed on the article even years after the publication.	348720-348711-32788020
It's always useful to have different email accounts - having one central one could be problematic, I've found. It's better to spread incoming emails out among email addresses, and I would maybe use the alumn one as one of these addresses. Also, if I am subscribing or dealing with emails regarding academia I could potentially use my alumni email, I guess. Ethos, man, ethos!	348720-348711-32793417
Requesting transcripts from the university	348720-348711-32808961
To just keep the correspondence that has been coming through this e-mail account	348720-348711-32828333
Career / work applications and communication	348720-348711-32838051
Applying for jobs	348720-348711-32839823
subscribing to relevant newsletters	348720-348711-32850945
Microsoft Office	348720-348711-32902455
In pursuing a postdoctoral career, a university address would be beneficial	348720-348711-32918630
Sometimes usefull to have a .ed email for student offers	348720-348711-32920184
Mailing lists related to the university about talks, conferences	348720-348711-32930193
Sense of belonging to my alma mater	348720-348711-32939097

None	348720-348711-33019265
Lots of official information (username, login information, web service registration etc) been done using UoE email address during my study here. All these informations preety much assosiate with UoE email therefore continuous access to UoE email will be really beneficial.	348720-348711-33025952
Following up my publications	348720-348711-33042311
Job research	348720-348711-33042621
For subscriptions acquired during the university or as an alumni (e.g. JSTOR).	348720-348711-33075838

**20** Do you have any other comments on having an alumni email service?

Showing all 101 responses	
Job applications	348720-348711-32696460
It would be very helpful	348720-348711-32696337
Very useful.	348720-348711-32696113
Use a better domain name, instead of "ed-alumni.net", maybe "alumni.ed.ac.uk"	348720-348711-32696248
I think we should have one	348720-348711-32696291
I think it would be beneficial, as there is lots of information on email, subscriptions etc.	348720-348711-32696250
there is no need	348720-348711-32696849
strong required	348720-348711-32696691
Storage space would be a concern	348720-348711-32696860
A great idea	348720-348711-32697578
It would be very useful to have an alumni email service.	348720-348711-32697494
no	348720-348711-32697606
No	348720-348711-32697642
No	348720-348711-32697474
Allows us to keep in touch with people in University easily.	348720-348711-32697423
No	348720-348711-32698093
makes only sense if it's identical to the address used while being a student	348720-348711-32698241
no	348720-348711-32698415
I want to be able to at least keep my important emails and be able to redirect future emails to any new email addresses. I don't want to lose contact with academics who have my current email and I don't want to lose all the information that's in my past emails (e.g. details about experiments)	348720-348711-32697475
It would be a nice keep safe for after University and allow for easier identifaction in issues when an ex student want to contact the university about formal issues, but I would worry the scheme would only end up lasting 3-4years before it's cancelled and everyone's email will be	348720-348711-32700969

deleted without notice as they rarely check that email anymore. I would suggest that alumni have to download their email contents before being allowed an alumni email to mitigate this issue	
I think it would be a nice feature, but it is not one I am missing at the moment or have particularly strong feelings about.	348720-348711-32702601
I suspect I would use whatever organisation I work for's email address format - seems odd to hang on to a university one after graduation. I have a personal email account already for jobs etc with my name. My CV says UoE on it front and centre, there's no need for a UoE email address to email staff, it can be done from any email address and most (all?) staff are in a directory of some sort.	348720-348711-32702617
Nope	348720-348711-32704222
The option to have inbound messages forwarded to another address would be much appreciated in this scenario.	348720-348711-32703998
Retrieving my old emails, getting in touch with staff	348720-348711-32705022
I just use a name.surname@gmail.com as a main address as i'm not a fan of Outlook-- I do not see the point of using two separate emails, especially when one could be used to assume that i work/teach at the university rather than a graduate	348720-348711-32704532
It would need to be guaranteed to be supported for a long period of time to be useful	348720-348711-32705915
No.	348720-348711-32706006
It would be nice to redirect messages from student email account to alumni email as I have some education related accounts registered with that email	348720-348711-32705278
In order to continue to use other educational applications	348720-348711-32696269
I would really like this!	348720-348711-32709367
-	348720-348711-32711755
No	348720-348711-32712691
I would like to keep using my email address for academic and professional purposes.	348720-348711-32712636
It might be nice and many other universities already have this function.	348720-348711-32713528
Interesting idea. Not sure how much use that would be in practice though.	348720-348711-32714332
No	348720-348711-32715518
No	348720-348711-32716895
I think it is better if the mail address, at least for outgoing mails clearly shows that this is an alumni address.	348720-348711-32748428
I am living and working abroad, so I think it would broaden peoples knowledge and interest of the university. Kind of free advertising for the university if people use that email address	348720-348711-32748876
I didn't know one exists	348720-348711-32752081
Maybe make the email address include something with 'alumni' in it.	348720-348711-32757383
It would help to maintain contact with staff, when using personal email addresses might be a little too personal	348720-348711-32759069
I think it would provide an excellent way for alumni to stay in contact and would strengthen	348720-348711-32759720

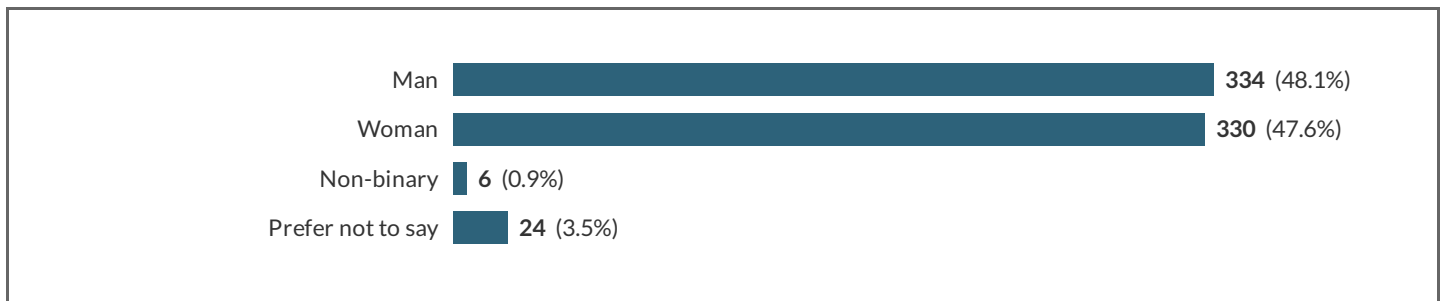
the alumni community	
I'm not sure if I already have this as a member of staff - if not then it would be useful to keep Edinburgh-based email lists etc. separate to those from my other previous universities.	348720-348711-32760053
Is there somewhere I can see all the alumni emails to make it easier to contact them?	348720-348711-32760747
LinkedIn essentially does the same thing, but would be good for receiving relevant information about events etc.	348720-348711-32762941
Just retain the same email, it would not take a lot of spaces and also as promotion for the university that has a lot of graduates all over the world.	348720-348711-32763730
Very good idea	348720-348711-32771783
No.	348720-348711-32781942
N/A	348720-348711-32788000
no	348720-348711-32789046
n/a	348720-348711-32793417
It will help all alumnus of the school to be connected easily and will enhance faster contact time with the alumni and easier propagation of information	348720-348711-32808961
Alumni should be updated on important events happening at the university.	348720-348711-32814997
It would help to keep in touch with fellow students (especially after the moodle platform is no longer available!)	348720-348711-32825278
No	348720-348711-32828404
NO	348720-348711-32828486
no	348720-348711-32828851
It would be great if the access to the online resources (i.e. journals, etc.) becomes available using the alumni email service.	348720-348711-32832046
Service could be very beneficial for career development.	348720-348711-32838051
no	348720-348711-32867485
nope	348720-348711-32870807
No	348720-348711-32894017
No	348720-348711-32893869
No.	348720-348711-32897815
Useful	348720-348711-32915753
Good idea, but not necessarily needed.	348720-348711-32916215
The ability to keep the email would be best or at least the prefix would be best, akin to s1234567@alumni.ed.ac.uk	348720-348711-32916679
Could be useful for references or contacting peers	348720-348711-32917236
No	348720-348711-32917946
Ideally an alumni address would retain the format of a standard address, in order to have a seamless transition. I think this would also encourage people to consider themselves alumni	348720-348711-32918630

seamless transition. I think this would also encourage people to consider themselves alumni for life	
I would like to keep receiving important event emails even after I graduate, especially about conferences	348720-348711-32918835
It would be nice to contact lecturers and career hub after graduation	348720-348711-32919414
I think this would be an excellent idea.	348720-348711-32920219
No	348720-348711-32920963
It could be a nice idea, but on the other hand, it is just an e-mail address, so I might as well use another e-mail address that I already have (like Gmail). Would perhaps be nice for the purpose of finding the e-mail of other alumni, however.	348720-348711-32921813
n/a	348720-348711-32923645
Facebook or similar is a better way to stay connected,	348720-348711-32923288
I think it is slightly unnecessary. The only thing that will likely happen is that you get a constant stream of newsletters to that email and nothing else.	348720-348711-32924433
I think that would be a very nice way of being able to stay in touch/reconnect with friends/staff at university	348720-348711-32927607
I think it's a useless service and a waste of resources which could be spent on other things. If there is someone I would want to contact after graduating I can just use my personal email address. I would also probably never check my alumni inbox so any emails I received would go unattended.	348720-348711-32928163
I don't need another institution snooping on my emails.	348720-348711-32938148
An alumni email can give me a sense of belonging to the University of Edinburgh after I graduate.	348720-348711-32939097
Generally helps to keep connections	348720-348711-32959096
Shapes the future	348720-348711-32958957
This would be amazing, please do it!	348720-348711-32972238
It will provide a definitive email address for alumni communications from the university and alumni's former societies and clubs (if they opt in)	348720-348711-32974237
I would use it to access the resources that were available to me as a student.	348720-348711-33000116
I will probably not use it	348720-348711-33019265
I strongly agree and support alumni email service	348720-348711-33025952
I think it's a good idea	348720-348711-33029944
It would be useful if it would allow me to continue to access past e-mails received on the student email	348720-348711-33031007
Academic email addresses are often used as a verification method for signing up to student discounts.	348720-348711-33035468
I currently have an ed-alumni email account which I use. I still use it for certain things based on my work and student email becoming unavailable at some point. I would prefer to keep my student email following graduation as I find giving my ed-alumni a bit of a mouthful	348720-348711-33042313

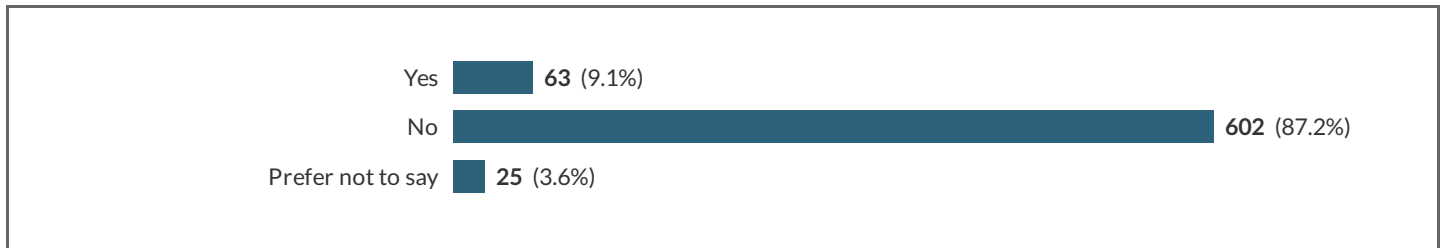


sometimes!	
no	348720-348711-33049662
Could be useful to create a sense of belonging to the university community	348720-348711-33054620
I think it lends an air of professionalism, and is a good way to keep in contact with peers from university.	348720-348711-33064889
for interaction	348720-348711-33067429
The current student number format is clunky and only really usable for university correspondence and subscriptions.	348720-348711-33075838
No	348720-348711-33088314

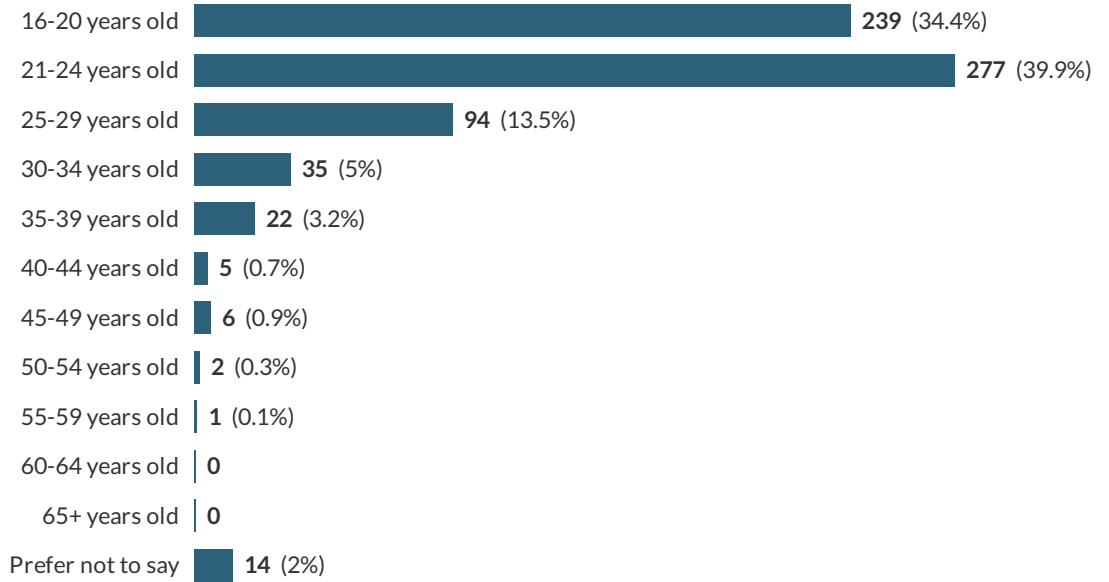
21 Are you:



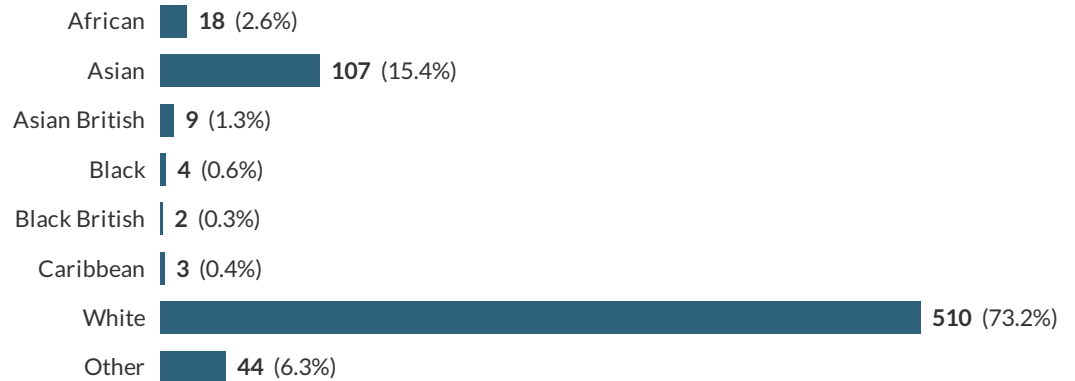
22 Are you married or in a civil partnership?



23 To what age bracket do you belong?



**24** What is your ethnicity? Ethnic origin is not about nationality, place of birth or citizenship. It is about the group to which you perceive you belong.

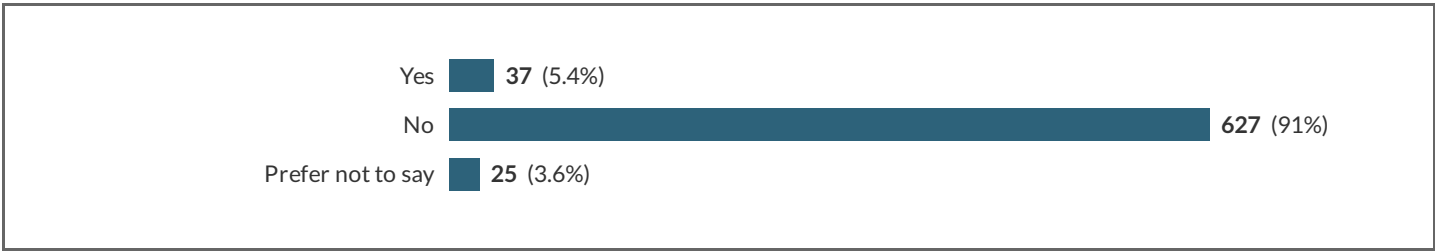


**24.a** If you selected Other, please specify:

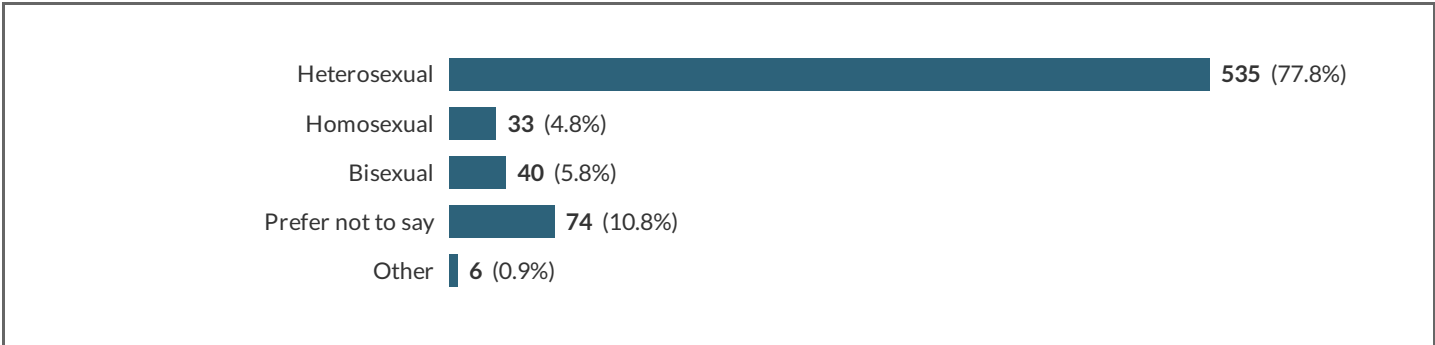
Showing all 38 responses	
White and Pacific Islander	<a href="#">348720-348711-32696277</a>
Indian	<a href="#">348720-348711-32696337</a>
Chinese	<a href="#">348720-348711-32696972</a>
Latinamerican	<a href="#">348720-348711-32696993</a>
South Asian	<a href="#">348720-348711-32697772</a>

Arab	348720-348711-32697340
Other mixed background	348720-348711-32697642
Irrelevant	348720-348711-32697930
I'm a human. My race is not relevant to anyone or anything	348720-348711-32697475
:P You forgot Prefer not to say	348720-348711-32700969
British	348720-348711-32701792
Prefer not to say	348720-348711-32704906
why on Earth do you want to know this	348720-348711-32705795
Hispanic	348720-348711-32710629
Arab	348720-348711-32713955
mixed	348720-348711-32757671
Arab	348720-348711-32759570
canadian indian	348720-348711-32767520
South African white	348720-348711-32774353
Near Eastern	348720-348711-32777815
Eurasian	348720-348711-32788810
I do not identify as human.	348720-348711-32788020
Eurasian	348720-348711-32793184
Latina	348720-348711-32793417
Sami	348720-348711-32807775
-	348720-348711-32817361
Arabs	348720-348711-32828851
Pakistani	348720-348711-32829267
Latin America	348720-348711-32835735
I don't believe in ethnicities.	348720-348711-32867485
Mixed	348720-348711-32915232
Mixed White Asian	348720-348711-32921813
Prefer not to say.	348720-348711-32938148
mixed	348720-348711-32941268
Mixed	348720-348711-32943547
Middle-Eastern	348720-348711-33007919
Latin-american	348720-348711-33042270
Latin American	348720-348711-33058416

25 Do you consider yourself to have a disability or health condition?



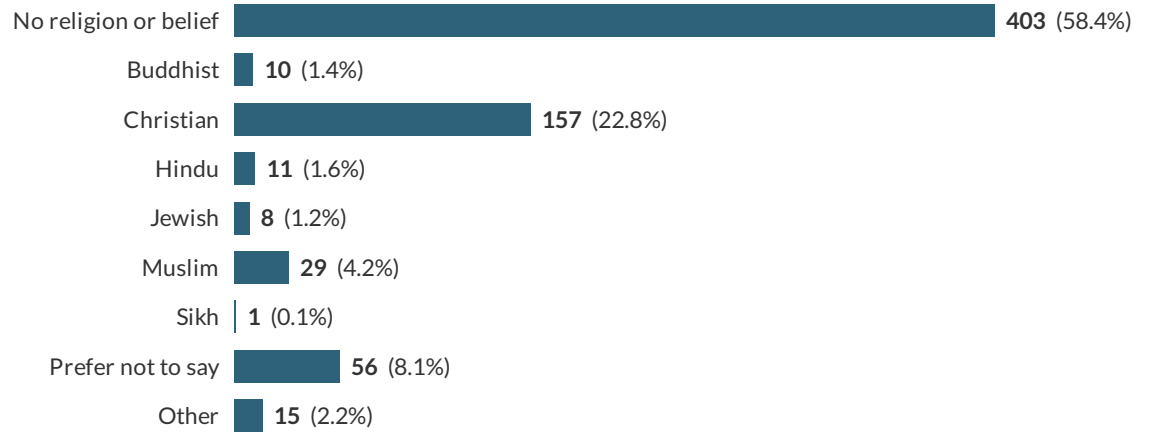
26 What is your sexual orientation?



26.a If you selected Other, please specify:

Showing all 6 responses	
Attack Helicopter	348720-348711-32696321
My sexuality has nothing to do with my academic merits and I don't want special treatment for what I do in the privacy of my bedroom. So I won't contribute to this statistic. You shouldn't be recording this.	348720-348711-32697475
Yeah, because my sexual orientation is likely to impact my opinion on my email address.	348720-348711-32699301
why on Earth do you want to know this	348720-348711-32705795
I do not do sex.	348720-348711-32788020
Not sure myself	348720-348711-32915232

27 What is your religion or belief?



27.a If you selected Other, please specify:

Showing all 15 responses	
A personal branch of agnosticism	348720-348711-32696219
Spiritual Naturalism	348720-348711-32697819
Orthodox	348720-348711-32698196
Cause and effect	348720-348711-32699995
Mathematics	348720-348711-32701792
why on Earth do you want to know this	348720-348711-32705795
Spiritual with Chirstian roots	348720-348711-32705028
Quaker	348720-348711-32711451
I believe in myself	348720-348711-32713902
No special affiliation but on 'paper' Christian	348720-348711-32714370
Taoist	348720-348711-32788810
Agnostic.	348720-348711-32793251
Believe in God	348720-348711-32811101
Taoism	348720-348711-32939097
Greek Orthodox	348720-348711-33022934

28 Do you have caring responsibilities?

